

GETTING TO
KNOW YOUR
TELSTRA
PRE-PAID
3G WI-FI

IT'S HOW
WE CONNECT



LET'S GET THIS SHOW ON THE ROAD

You must be excited about your brand new Telstra Pre-Paid 3G Wi-Fi.

This guide will help you get connected as quickly and as easily as possible. It'll guide you through installation and run through all the handy extra features that are included.

If all goes to plan you'll be up and running in no time, so you can get connected while you're on the move.

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SAFETY FIRST

Please read all the safety notices before using this device.

This device is designed to be used at least 20cm from your body. Do not use the device near fuel or chemicals or in any prescribed area such as service stations, refineries, hospitals and aircraft. Obey all warning signs where posted.

RADIO FREQUENCY SAFETY INFORMATION

The device has an internal antenna. For optimum performance with minimum power consumption do not shield the device or cover with any object. Covering the antenna affects signal quality, may cause the router to operate at a higher power level than needed, and may shorten battery life.

RADIO FREQUENCY ENERGY

Your wireless device is a low-power radio transmitter and receiver. When switched on it intermittently transmits radio frequency (RF) energy (radio waves). The transmit power level is optimised for best performance and automatically

reduces when there is good quality reception. Maximum power is only used at the edge of network coverage so under most circumstances the power output is very low. Under poor network conditions the device transmits at a higher power, may get hot and have a significantly shorter battery life.

DECLARATION OF CONFORMITY – SPECIFIC ABSORPTION RATE (SAR)

The wireless device is designed to be used at least 20cm from the body. We declare that the product detailed in this manual, and in combination with our accessories, conform with the essential requirements of The Radio Communications Standard (Electro-magnetic Radiation Human Exposure) 2003 and the Australian Communications and Media Authority Section 376 of the Telecommunications Act 1997 when used at a distance of not less than 20cm from the body. The worst case SAR result is published on the manufacturer's web site at zte.com.au



ROHS DECLARATION (RESTRICTION OF HAZARDOUS SUBSTANCES)

ZTE declares that the Wireless device is free from hazardous materials and complies with EU directive 2002/95/EC (commonly known as the RoHS Directive) and the amendments.

LET'S GET STARTED

YOUR PACKAGE CONTAINS THE FOLLOWING:

- Telstra Pre-Paid 3G Wi-Fi device and battery
- Telstra Pre-Paid Next G[®] SIM card
- AC charger and USB charging cable
- This Getting Started Guide
- Telstra Pre-Paid Welcome Guide
- Manufacturer's warranty card
- Wireless security card

ACCESSORIES AVAILABLE FOR PURCHASE:

- External Memory Card, available at most consumer electronic stores. Your Telstra Pre-Paid 3G Wi-Fi supports microSD cards up to 32GB. By using this device your Telstra Pre-Paid 3G Wi-Fi can also act as an external storage drive when connected via USB.

IMPORTANT: SECURITY SETTINGS SSID AND WI-FI SECURITY KEY

- The default security settings are unique for your device and are provided on the Wi-Fi security card. Please keep this card in a safe place.
- The security key is case sensitive and should be entered exactly as it is written on the card. Your Wi-Fi security card key is also on the device.

- You can change the SSID (Wi-Fi network name) and Security Key (Wi-Fi password) to your own preferences.
- You need this information to log on to the Pre-Paid Telstra Pre-Paid 3G Wi-Fi.

QUICK REFERENCE SECTION

Wi-Fi home page <http://m.home>

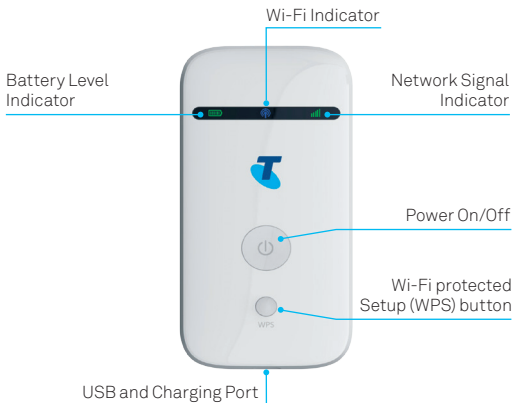
Wi-Fi home
page password password

Default SSID
(Wi-Fi network name) Supplied on Wireless security card.



Default Security Key 10 characters which are case sensitive.
Supplied on your security card and on the
back of the device under the battery.

Restore Defaults To reset your device hold down the
WPS and Power Button. This will restore
default passwords.

YOUR TELSTRA PRE-PAID 3G WI-FI



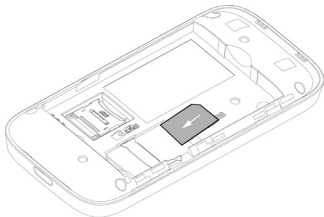
LED INDICATORS

WI-FI INDICATOR	STATUS
■ Solid	Wi-Fi is ON
 Flashing	WPS is enabled, available for 2 mins
NETWORK INDICATOR	STATUS
■ Solid	Not registered on network
■ Solid	Network is registered
 Flashing	Network data in use

GETTING CONNECTED

1. INSERT SIM CARD AND BATTERY

- Your SIM card should already be inside the device. Check to make sure. Slide the back cover down to remove.



- To insert the SIM card, slide in as shown.
- Insert battery and replace cover.

2. SWITCH ON YOUR TELSTRA PRE-PAID 3G WI-FI

- Press and hold the power key until the LED indicators light up.

3. SWITCH ON YOUR COMPUTER OR WI-FI ENABLED DEVICE

- Check your computer or other device has Wi-Fi enabled and search for wireless networks. Refer to your Wi-Fi enabled device manual for further details on searching for wireless networks.
- Select the SSID (Wi-Fi network name) displayed on your security card. Then click connect.
- Enter default security key exactly as shown on the included security card. Note your security key is case sensitive.

You can activate and modify your settings via the Wi-Fi home page at <http://m.home>. For more information on the Wi-Fi home page see page 15.

4. ACTIVATE YOUR SIM CARD

- Activate online via telstra.com.au/activate

or

- Activate via the Device homepage, click on the desktop icon called Telstra Pre-Paid 3G Wi-Fi or enter <http://m.home> into a browser and click on Account Services located towards the bottom of the page. Follow the prompts to activate.

If you have any issues activating you can contact our support centre on 125 8887 or from a non-Telstra phone call 13 2200 and say “Pre-Paid”.

For more information on activating or managing your service see your Telstra Pre-Paid Welcome Guide.

5. ENDING YOUR SESSION

- Switch your router off, or disconnect via your Wi-Fi network icon status bar.

Handy Hint

You can download the ZTE Wi-Fi Monitor app from Google Play™ to monitor your Wi-Fi status easily using an Android™ smartphone.

WI-FI HOME PAGE

You can activate, check data usage and manage your settings via your Wi-Fi home page. You can only access the Wi-Fi home page while your device is connected.

LOGIN TO YOUR WI-FI HOME PAGE

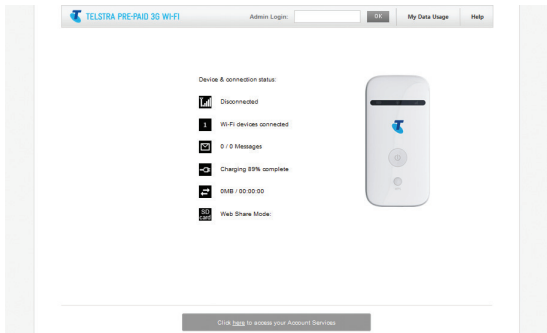
- Open a web browser and enter <http://m.home> in the address bar.
- Enter the password shown below in the Admin login field and click ok.

Password: password

For full details on using your Wi-Fi home page click on Help.

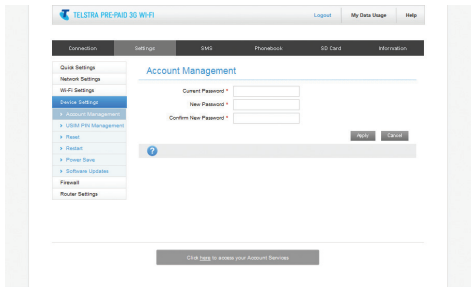
CHECK DATA USAGE

- To check your data usage click on 'My Data Usage' link on top right hand corner of your Wi-Fi home page.



HOW TO CHANGE WI-FI HOME PAGE PASSWORD

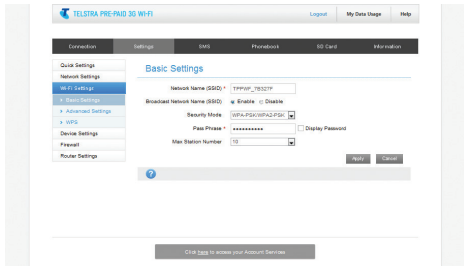
- Go to Settings Tab, device Settings, then select Account Management.
- Input your current password, then enter a new password and click Apply.



TO CHANGE SECURITY KEY (WI-FI PASSWORD)

- Go to Settings Tab, select Wi-Fi Settings, then select Basic Settings.
- Input a new Security Key into the field Pass phrase, then click Apply.

If changing your password or security key please ensure you keep a record of it and store in a safe place.

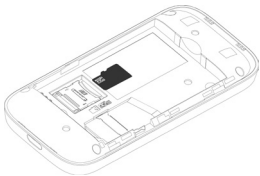


EXTRA FEATURES

USING A MEMORY CARD

To use the device as a portable storage drive insert a microSDHC card up to 32GB:

- Open the memory card slot cover on the device.
- Insert the microSDHC card as shown and press gently to click into place.
- Close the memory card slot cover.
- Connect the wireless device to your computer using the USB cable supplied and the memory card will display as an external drive.



INTERNATIONAL ROAMING

Stay in touch or connected when you're travelling overseas with Telstra Pre-Paid international roaming.

International roaming is already set up on your Telstra Pre-Paid service however you will need to enable this setting from the Wi-Fi home page.

- While your device is connected go to <http://m.home> and login.
- Select Settings - Dial Up - Mobile Connection.
- Tick the box “enable even when roaming” and click Apply.

Different rates apply to use your service overseas. For a full list of countries and charges for international roaming see telstra.com/ppmbrates

PROBLEM SOLVING

Symptoms	Possible Problems/ Solutions
I cannot access the internet at all	Check the LCD display status. Make sure you have network coverage in your area. Check that your SIM card is active and enabled with data services. Please wait 1–2 minutes for the device to initialize. Confirm there is available credit and that no other internet connections are active. Also try switching your device off and on and restarting your PC or Wi-Fi device.
The download or upload speeds are very slow	The speed is dependent on signal strength. Check your signal strength and network type.
I secured my device and have lost my password(s)	Reset your device to factory defaults to erase all stored passwords and encryption settings. From the powered up state: To reset your device hold down the WPS and power button. This will restore default settings.

Symptoms	Possible Problems/ Solutions
My battery has not charged while in use and connected to the charger	In low coverage or high data transfer modes the internal temperature of the device can rise above 45°C. In these conditions the battery cannot be charged due to safety limits with Li-ion battery technology.
The signal indicator is always low	This indicates poor reception. Try moving the device to another location near the window.

WARRANTY AND SUPPORT

- All calls and support for PIN numbers, SIM card registration, account and billing information, network services and other general enquiries should be directed to Telstra. Visit telstra.com/ppmbb or call 125 8887 or from a non-Telstra phone call 13 2200 and say 'Pre-Paid'.
- See your warranty card for warranty and service information.
- View Frequently Asked Questions online at <http://www.zte.com.au/telstra>

TECHNICAL SPECIFICATIONS

Network AND Frequency Band	UMTS/HSPA+ Dual Band 3G 850/2100 MHz GPRS/EDGE Quad Band 850/900/1800/1900 MHz
Wi-Fi working range	approx 25m radius in free space
Wi-Fi Connections	supports up to 5 users
Dimensions (WxHxD)	102 x 50 x 13.7mm
Weight	75g
microSD™ or microSDHC™ card	Up to 32GB
Standby time (low power mode)	up to 100 hours
Operating Systems	Windows® 8, Windows® RT, Windows® 7, Vista and XP. 32 and 64 bit. Mac OS 10.5.8 and above.

EXTRA BITS YOU SHOULD KNOW

COVERAGE

Coverage depends on your location, device and whether your device has an external antenna attached. Visit telstra.com/mobilebbcoverage to check if you are covered.

NETWORK LOCK

- Your wireless device is locked to the Telstra network.
- When you insert a non-Telstra SIM card you are presented with unlock instructions.
- Contact Telstra to obtain your 16 digit unlock code.
- An unlocking fee may apply.
- 5 incorrect attempts will block the unlock process and the device will then only work with a Telstra SIM card.
- Contact Telstra for more information.

NOTES

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