

# Telstra Flip 3

## Z2335T

### User Guide

ZTE Australia provides dedicated support with a call centre and social media outreach. Search 'ZTE Australia' on Facebook and Twitter to keep in touch.

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The SAR value for this device is published on [ztemobiles.com.au](http://ztemobiles.com.au)

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# Getting started



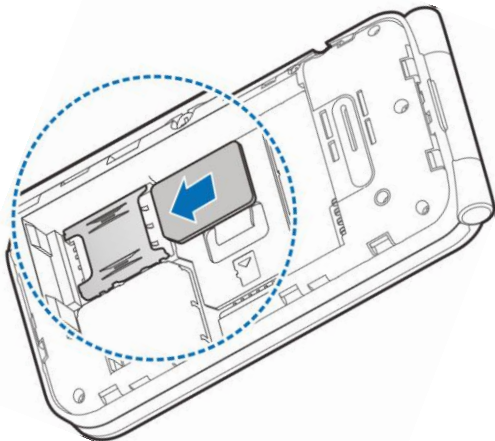
## Key definitions

<b>Left Soft Key</b>	Contacts.
<b>Right Soft Key</b>	Messaging. Options key for some menus
<b>Power key</b>	Press to switch the handset On. Press to light up the display. Press to hang up the phone or reject an incoming call. Press and hold (long press) to power off the phone.
<b>Volume keys</b>	Adjust the ringtone volume from the home screen. Long press it to quickly adjust the ring tone volume to maximum or minimum. Press to change the volume during a call or media playback.

## Inserting and Removing the SIM card

1. Switch off your phone and disconnect any external power.
2. Remove the back cover using the thumb catch on the bottom of the handset
3. Remove the battery.
4. Insert your SIM card face down into the card holder with the cut corner facing bottom left.  
(There is a diagram of the SIM card next to the SIM slot)

5. microSD memory is an optional extra to expand your personal storage. The phone accepts microSD cards up to 32GB with FAT32 format.
6. Replace the battery, back cover and press to lock down.



# Getting to know your phone

## Charging the Battery

Connect the charger to the phone using a USB cable, and plug the charger into a standard power socket. Only use the approved charger and USB lead provided.

Always insert the charger lead carefully.

Check the plug and socket are aligned correctly.

Do NOT use excessive force which may damage the USB port.

Be careful to avoid tripping on the lead whilst it is plugged in.

Physical damage to the USB port is not covered by warranty.

## Switch your phone on.

After inserting the SIM card, replace the battery and the back cover then press and hold the red Power key for 2 seconds to switch the handset on.

The phone will be ready to use after a short time.



## Wake up your phone

After the phone switches to the sleep mode, the screen will be turned off. Open the flip or press the power key to switch on the display.

## Switch to sleep mode (turn off the display)

The display will automatically dim and turn off after a pre-set period of time (see **Menu > Settings > Display > Display Backlight**) to save power. The display switches off when you close the flip. Open the flip to switch on the display or if it is already open press the **Power key** to turn your screen on.

## Volume Controls

The volume keys work in different ways depending on which application or menu you are in.

### Home Screen

Volume keys control the Ring Volume.

Moving the volume all the way down to enable Vibrate mode, and one more step to enable Silent mode.

## During a Call

During a call the Volume keys will control the in call (earpiece or speaker) volume levels

## Media

If you are using apps such as **Music** or **Video** then the Volume Keys will control the current media volume level.

# Make and answer calls

## Make a call

You can make calls from the keypad, call log, or Contacts app.

### Directly make a call

From the home screen enter numbers using the key pad then press the **Green Call Key** to make the call.

### Make a call from the Call History list

Press the **Green Call Key** to open the call log screen. Select a recent caller from the list using the navigation keys then press **Call** or the **Green Call Key** to make the call.

### Make a call from Contacts

On the home screen select the **Left Soft Key** for **Contacts**. Select the required Contact

from the list using the navigation keys. Press **Call** or the **Green Call Key** to make the call.

### Make an international call

On the home screen, press & hold the “\*” key until “+” appears on the screen, then dial the country code or region code, city code and phone number.

### Dial from Messaging

1. On the home screen, press the **Right Soft Key** for **Messaging**
2. Select a message or conversation using the navigation keys
3. Press the **Green Call Key** to dial

## Answer a call

Your phone will ring or vibrate (depends on the current mode and settings) for an incoming call. If the flip is closed you can view the incoming caller details on the front screen, simply open the flip to answer the call. (This can be switched on and off at **Menu > Settings > Device > Call settings > Open to answer**)

If the flip is open press the **Green Call Key** or the **OK key** to answer the call.

If the earphone is inserted, press the button on the earphone to answer the call.

Press the Volume keys to mute the incoming ring, eg if you are in a meeting, then either answer or reject the call.

## Reject a call

Press **Reject** (Right Soft Key) or the **Red End Key** to reject a call.

## End a call

To hang up a call press the **Red End Key** or simply close the flip if set to do so.

**Menu > Settings > Device > Call settings > Close to end call**

## Adjust the volume

During a call, you can raise or lower the volume by using the volume keys on the side of the phone.

## Turn the speaker on or off

During a call, press the **OK** button to turn the speaker On or Off.

## Add a multi-party or Conference call

During a call press **Options** (Left Soft Key) then **Add call**. Dial a number and press the

**Call Key** to add one call and put the current caller on hold. Press **Options** (Left Soft Key) then **Merge** to join the two (or more) parties together to create a conference call.

## Contacts

you can go to **Contacts** by pressing the **Left Soft Key** or **Menu > Contacts App**.

When the contacts list is displayed the **Left Soft Key** changes to three vertical dots which designates **Options**.

### Add new contact

1. Press **Contacts > Options > New Contact**.
2. Use the **Right key** to highlight the circle with a down arrow and press **OK**. Enter the contact information for each field, Title, Firstname, Second name etc. Then **Down key** to enter the number field and type in the phone number.
3. When finished press the **Back key** then **Save** to save your Contact

Note: When entering the name you might want to take it off predictive text especially for unusual names. Hold the # key for a few seconds, scroll up to the top of the list, select 'Abc'.

## Delete contacts

1. Press **Contacts > Options > Multi-Select**.
  2. Select the contacts you want to delete one by one.
  3. To select All contacts press **Options > Select All**.
  4. Press **Options > Delete** to delete the contacts.
- You can also use Multi-Select to share several contacts.

## Edit contact details

1. In **Contacts**, select the Contact.
2. Press **Options > Edit**.
3. Edit the contact information, see **Add New Contact**.
4. Press **Back key > Save** to save your changes.

## Search contacts

1. When you open **Contacts** the cursor is already in the Search field.
2. Press a letter key on the keypad. The phone will automatically list all matched contacts starting with that letter.
3. Scroll up or down the Contacts list to select the chosen Contact or press another letter to

refine the search.

## Import/Export contacts

1. In **Contacts**, press **Options > Import/Export**.
2. You can import or export to the SIM card and import or export to a microSD card if installed.

## Share a contact

You can share a contact with someone.

1. In **Contacts**, select and open the contact you want to share.
2. Press **Options > Share > Message / Bluetooth / Email**

## Messaging

On the home screen press the **Right Soft Key** to open **Messaging**

## Send messages

1. Press **Options > New message**

2. Input your desired name or phone number in the **To** field. Press and hold the # key to change text entry mode to letters or numbers.

You can also press **OK** to select a contact from your Contacts list.

3. Press the **Down arrow key** to Input text. The default text entry mode is **Multi-tap**.

**Multi-tap** means that if you press a key quickly it will cycle through the letters as indicated on each key. Press and hold on the # key to select a predictive text mode indicated by T12 abc, T12 Abc or T12 ABC. To return to Multi-Tap select abc, Abc or ABC. Select 123 to input numbers.

4. Press **Options > Add attachments** to send a picture, video or audio file – the message will be sent as a multimedia message which requires carrier data access.

5. Press **Send** to send the message.

## Receive messages

1. When you receive a message the handset will light up, vibrate and play a tone depending on your current settings. The message icon will show at the top of the screen.

2. Press the Messaging icon then open the message.

3. Enter text to reply to the message. Press **Back** then **Send**.



# Email

**Menu > Email** – select your email service provider or select **Other** then add the details.

Enter your full email address and then password to configure your mailbox.

You can also browse your email on line for web based email providers.

# Main Menu

Use the navigation keys to highlight the required item then press the **OK** button to select it.

Each category can also be selected by pressing the corresponding number key.

- 1 - Call history: review incoming and outgoing call records
- 2 - Messaging: access SMS and MMS messages
- 3 - Contacts: view and add Contacts to the phone
- 4 - Downloads: view downloaded files
- 5 - Media centre: Music, Sound recorder, Video, Gallery and FM radio
- 6 - Email: set up and access your email account
- 7 - Browser: access the internet
- 8 - Notifications: view any current notifications
- 9 - Camera: access the camera to take pictures and videos
- \* - File manager: view, move, copy files on the phone
- 0 - Tools: Calendar, Alarm, World clock, Timer, Stopwatch, Calculator
- # - Settings: Wireless & network, Accessibility, Sound & notifications, Display, Phone settings, Call settings, About phone, System update

# Connectivity

Your phone can connect to the Internet via your mobile phone operator.

The icons on the Status bar indicate which kind of data network you're connected to.

## Turn Data Off

Go to **Menu > Settings > Wireless & networks > Data usage** to switch data on or off.

To check data usage, select **Mobile data usage** in the same menu.

## Wi-Fi

Wi-Fi is on by default. Go to **Menu > Settings > Wireless & networks > Wi-Fi** to log on to local Wi-Fi networks. Secured networks require a password.

To check Wi-Fi data usage go to **Menu > Settings > Wireless & networks > Data usage > Wi-Fi data usage**.

## Bluetooth®

Via the Bluetooth® function, you can exchange data with other Bluetooth devices that are within a short distance.

### Turn on/off Bluetooth®

Go to **Menu > Settings > Wireless & networks > Bluetooth**. Press **OK** to switch Bluetooth On or Off. Available devices will be shown on the screen.

### Pairing

1. Your phone will scan for and display all available Bluetooth® devices.
2. Select the desired device to start the pairing. Usually you will need to enter a PIN number which can be 0000, 1234 or generated by the other device.

## Connect to a Computer to transfer files

Transfer audio, video and picture files between your handset and your computer.

### PC

Connect your handset using the USB data lead supplied.

First time, select **Install driver** on the handset notifications window.

On your PC, use Windows Explorer to open the CD Drive (X): USB\_Driver, then double click Setup to install the handset drivers. (X) will be the drive letter that Windows assigns.

Subsequently, select **Media Device (MTP)** from the notifications window, which will open the handset in Windows Explorer.

## MAC

On your MAC, download and install 'Android File Transfer'.

Connect your handset using the USB data lead supplied.

Select **Media Device (MTP)** from the notifications window, which will open the handset on your MAC.

## Flight mode

In areas where the use of mobile devices is restricted, you can activate **Flight mode**. You will not be able to make/answer calls, send/receive messages in **Flight mode**.

Go to **Menu > Settings > Wireless & networks > Flight mode**.

## About phone

You can check the phone's status, battery use, software version, etc.

Go to **Settings > About phone > Status**.


## Camera

Your phone has a 2mp rear camera when the flip is opened. You can set a photo you've taken as the wallpaper, a contact photo or send it through MMS, Bluetooth or Gmail.

1. Go to **Menu > Camera**.
2. Press **Options** to change Filters, Storage location, Light sensitivity setting (ISO), Brightness, White Balance (WB), Picture size, Shutter tone, and auto preview.
3. Press **OK** to take a photo.
4. Press **Gallery** to view your photos

## Video recording

Your phone can record video clips.

1. Go to **Menu > Camera**
2. Use the left/right keys to select the  option to activate the video recorder
3. Press **Options** to change Storage location and Video quality
4. Press **OK** to start recording, press **OK** again to stop recording

5. Press **Gallery** to view your video clips

## Media Centre

Allows you to play music and videos, record sound, show your photos and listen to the radio.

Go to **Menu > Media centre**

## Music Player

Listen to music saved in the phone or on a memory card.

Go to **Menu > Media centre > Music**

A list of available songs will be displayed.

Press **OK** to play the highlighted song, press **OK** again to stop play.

Press Options to set a playlist, set a song as a ringtone, etc.

## Sound Recorder

You can record audio files through sound recorder.

Go to **Menu > Media centre > Sound Recorder**

Press **Record** to start recording, Select **Done** to stop recording or **Pause** to pause the recording. When paused press **Resume** to continue the recording.

When you have finished recording you change the default filename and press **Save** to save it or press **Discard** to cancel it.

Press List to view saved recordings and play them or press **Options** to manage the recordings.

## Gallery

**Menu > Media centre > Gallery.** View your pictures and videos.

## FM radio

You need to insert the wired headset that comes with your phone to act as an antenna, so always connect the headset when using the radio. When you receive an incoming call while listening to the radio, the radio will turn off.

Go to **Menu > Media centre > FM Radio.**



The FM radio scans and saves available stations automatically.

## More Applications

### Browser

Go to **Menu > Browser** icon to use the internet. Press **Options** to enter a URL, create Bookmarks and to check your browsing history.

### File manager

Go to **Menu > File Manager** icon. You can view all files saved in the phone or on the memory card.

### Calendar

Go to **Menu > Tools > Calendar**

#### Calendar Events

If you want the events recorded just in the phone and not synced to Google.

Press Options > Calendars to display and press Select on the calendar name.

A tick should appear to left of the calendar

### Creating a new Event

1. Press **Add** to create a new calendar event.
2. Enter the event name and location.
3. To set the duration for the event, Select **From** and **To**.
4. Enter the event time zone and description.
5. If you have more than one calendar, select the calendar where you want to save the event.
6. Select the **Repetition**.
7. Set the time of the reminder in **Reminders**.
8. Select **Save**.

### Sync an external calendar

If you join your Google calendar on line you are able to sync that into your phone calendar:

1. On the calendar screen, Select **Options > Calendars to display**.
2. Select which calendars you would like to be displayed and press **Sync**.

## Alarms

Go to **Menu > Tools > Alarm** to set an alarm. Alarms will switch the handset On even when it is switched off.

## World Clock

Go to **Menu > Tools > World clock** to add a new world time location (City)

## Timer

Go to **Menu > Tools > Timer**. Select Play to start the timer. Press Stop to stop the alert. Press +1 to add 1 minute, press + to add a new timer event.

## Stopwatch

Go to **Menu > Tools > Stopwatch**. Select Play to start the Stopwatch. You can Record the time, Pause the time or Share the results.

## Calculator

Go to **Menu > Tools > Calculator**

On the **Calculator** screen, slide the screen to the right or left to switch between **Advanced panel** and **Basic panel**.

# Technical Specifications

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Size and Weight	109 x 56.1 x 19.5 mm.	130g with battery
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Networks	4G LTE Band 1, 3, 7, 8, 28 LTE Data Rates: 150M Down / 50M Up 3G UMTS 850, 2100 MHz.HSPA+ 42Mbps data
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Display	2.8",240 x 320 and 1.77" External display
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Camera	2MP Front camera on the flip
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CPU & Memory	Quad core 1.1GHz MSM8909 CPU 4GB ROM with approx1GB user space. Expandable external storage microSD(HC) <sup>™</sup> up to 32GB
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Operating system	Proprietary based on Android
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Battery	Capacity	1600mAh Li-ion user replaceable
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Charge Time	3-4 hrs with AC Charger
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Standby time	Up to 290 hours (subject to network)
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Voice talk time	Up to 5 hours (subject to network)
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Connectivity	Bluetooth, 3.5mm jack NAHJ, micro USB, External RF port
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SIM Card	Nano SIM, 4FF format.
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# FAQs & Troubleshooting

Symptom	Solution
How do I check the software version?	Menu > Settings > About phone > Build number
How do I reset to factory defaults?	Menu > Settings > Phone settings > Reset > Factory data reset
How do I configure the MMS Settings?	Messages > Options > Settings > MMS
How do I configure Email settings?	Menu > Email
How do I copy Contacts to or from my SIM card?	Contacts > Options > Import/Export. Choose a method and follow the directions on screen
How do I select Network mode?	Menu > Settings > Wireless & networks > Mobile networks > Preferred network type
How do I manually select a carrier?	Menu > Settings > Wireless & networks > Mobile networks > Network operators > Search networks

Symptom	Solution
How do I enable USB tethering?	Menu > Settings >Wireless & networks >Tethering and mobile hotspot > USB tethering. (Connect as CDROM to install drivers)
How do I configure APN's	Menu > Settings >Wireless & networks >Mobile Networks > Access Point Names > Select (> <b>Add</b> to add a new APN)
How do I enable Flight Mode?	Menu > Settings >Wireless & networks > Flight mode
How do I clear my Browser?	Menu > Browser > Options > Settings > Clear browser data
How do I check Call forwarding etc	Menu > Settings > Call settings > Calls > Call forwarding / Call barring / Call waiting / Caller Id
How do I check for Software Updates?	Menu > Settings > System update
How do I get more technical support?	Visit <a href="http://ztemobiles.com.au">ztemobiles.com.au</a> or call 1300 789 475 during office house AEST.



<b>Symptom</b>	<b>Solution</b>
How do I change the Ringtone?	Menu > Settings > Sound & notifications > Phone Ringtone
The battery discharges quickly	Possible network coverage issue. Check the signal level. With only 1 or 2 bars, the battery has to work harder to maintain network contact. Limit multi-media to save power. The battery may be worn out.
The handset turns on by itself.	An alarm or calendar event switches the handset on automatically.
No incoming ring or alarm tone	Press the Volume Up key to enable the Ringtone. Check the ringtone and ring volume settings.
The handset switches off after charging.	The handset is charging in the off state. Press and hold the Red key to switch the handset ON.
I cannot charge the phone	Confirm the charger is properly inserted. Remove the battery, clean the contacts and check it is inserted correctly. The battery may be worn out. Tip: Charge the phone using the supplied USB cable.

Symptom	Solution
I cannot connect to other Bluetooth devices	Turn Bluetooth on. Set visibility to Show. Make sure the pass-code is correct. Possible compatibility issues. Not all functionality is supported between different Bluetooth devices and standards.

## ERROR MESSAGES

Message	Solution
No SIM Card	Check a valid SIM card is inserted. See the <i>Getting Started</i> section
Enter PIN code	You have set a SIM PIN. Please enter your SIM PIN code.
Enter PUK code	Contact your Service Provider to get the PUK code
Enter Unlock Code	Contact your Service Provider to obtain the network unlocking code.

## Disposal of your old phone



1. When the wheelie bin symbol is attached to a product, it means the product is covered by the European Directive 2002/96/CE.
2. All electrical and electronic products should be disposed of separately from normal household waste via designated collection points provided by government or local authorities.
3. The correct disposal of electrical and electronic products will help protect the environment and human health.

## Australia

Please return your old device to any Mobile Muster collection point or use the Mobile Muster freepost provided with your new handset. Mobile Muster diverts all returned devices from landfill and recycles the component materials.