

**Blade A31**  
**Telstra Smart 4**  
**User Manual**

## **LEGAL INFORMATION**

Thank you for choosing this ZTE mobile device. In order to keep your device in its best condition, please read this manual and keep it for future reference.

### **Copyright**

**Copyright © 2021 ZTE CORPORATION**

**All rights reserved.**

No part of this publication may be quoted, reproduced, translated or used in any form or by any means, electronic or mechanical, including photocopying and microfilm, without the prior written permission of ZTE Corporation.

### **Notice**

ZTE Corporation reserves the right to make modifications on print errors or update specifications in this guide without prior notice. This manual has been designed with the utmost care to ensure the accuracy of its content. However, all statements, information and recommendations contained therein do not constitute a warranty of any kind, either expressed or implied. Please refer to [\*For Your Safety\*](#) to be sure to use your phone properly and safely. We offer self-service for our smart terminal device users. Please visit the ZTE official website (at <http://www.ztedevices.com>) for more information on self-service and supported product models. Information on the website takes precedence.

## Disclaimer

ZTE Corporation expressly disclaims any liability for faults and damages caused by unauthorized modifications of the software.

Images and screenshots used in this manual may differ from the actual product. Content in this manual may differ from the actual product or software.

## Trademarks

ZTE and the ZTE logos are trademarks of ZTE Corporation. Android is a trademark of Google LLC.

The *Bluetooth*<sup>®</sup> word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by ZTE Corporation is under license.



microSDXC Logo is a trademark of SD-3C, LLC.

Other trademarks and trade names are those of their respective owners.

## Instructional Icons



### **NOTE**

Additional information, supplementary instruction or tips for the operation of the product.



### **CAUTION**

Safety information that, if ignored, may cause minor damage to the equipment or service interruption.



### **WARNING**

Safety information that, if ignored, may cause serious damage to the equipment or danger to personal safety.

**Version No.:** R1.0

**Edition Time:** October 2021

# Contents

<b>Getting Started</b> .....	<b>9</b>
Knowing the Keys .....	10
Setting Up Your Phone .....	11
Charging the Phone .....	11
Powering On/Off .....	14
Setting Up for the First Time .....	14
Knowing the Home Screen.....	14
View Notifications and the Quick Settings Panel .....	15
<b>Personalizing</b> .....	<b>16</b>
Choosing Your Wallpaper .....	16
Removing Items from Your Home Screen .....	16
Using Do Not Disturb Mode.....	17
<b>Knowing the Basics</b> .....	<b>18</b>
Monitoring the Phone Status .....	18
Using Quick Settings.....	20
Opening and Switching Apps .....	21
<b>Security</b> .....	<b>22</b>
Protecting Your Phone with a Screen Lock .....	22
Protecting Your Phone with App Pinning .....	22
<b>Connecting to Networks</b> .....	<b>24</b>
Connecting to Mobile Network.....	24
Connecting to a Wi-Fi Network.....	25

<b>Connecting to Devices .....</b>	<b>26</b>
Bluetooth® .....	26
Wi-Fi Direct® .....	27
Connecting to a Computer via USB .....	28
<b>Sharing Your Mobile Data Connection.....</b>	<b>29</b>
Sharing Your Mobile Data Connection through Tethering .....	29
Sharing Your Mobile Data Connection as a Wi-Fi Hotspot .....	30
<b>Phone Calls .....</b>	<b>31</b>
Answering or Rejecting Calls .....	32
<b>Contacts .....</b>	<b>35</b>
Creating a Contact.....	35
Searching for a Contact.....	35
Importing and Exporting Contacts.....	36
Setting a Ringtone for a Contact.....	37
Setting Call/Message Blocking .....	38
<b>Gmail.....</b>	<b>39</b>
Setting up the First Email Account .....	39
Writing and Sending an Email.....	39
Responding to an Email.....	40
<b>Messages.....</b>	<b>41</b>
Opening the Messages Screen.....	41
Sending a Message.....	41

Message Options .....	42
Message Settings .....	43
<b>Camera .....</b>	<b>44</b>
Taking Pictures .....	44
Recording Videos.....	45
<b>Gallery .....</b>	<b>46</b>
Opening Gallery .....	46
Sharing Pictures and Videos .....	46
Retouching Your Pictures.....	46
<b>YT Music.....</b>	<b>47</b>
<b>Settings .....</b>	<b>47</b>
Network and internet .....	47
Connected Devices .....	48
Apps and notifications .....	49
Battery .....	50
Display .....	50
Scheduled Power On/Off.....	50
Sound .....	50
Storage .....	51
Security.....	51
Location .....	53
Users & Accounts .....	53
Accessibility .....	53
Google .....	54
System.....	54

Software Update.....	55
<b>For Your Safety .....</b>	<b>55</b>
General Safety .....	55
Radio Frequency (RF) Energy .....	57
Distractions.....	59
Product Handling .....	60
Electrical Safety.....	66
Radio Frequency Interference .....	67
Explosive Environments .....	69
<b>Technical Specifications .....</b>	<b>69</b>
<b>CE Caution.....</b>	<b>72</b>
Battery Caution.....	72
USB Port .....	72
Proper Use .....	72
<b>Disposal of Your Old Appliance .....</b>	<b>73</b>

# Getting Started

Headphones port






Volume  
Up / Down

Power Key

USB port 9

## Knowing the Keys

Key	Function
Power key	Press and hold to select Restart or power off. Press to turn the screen on or off
Volume key	Press or hold to turn the volume up or down.
 (Home key)	Touch to return to the home screen from any application or screen. Touch and hold to use the Google Assistant.
 (Back key)	Touch to go to the previous screen.
 (Recent apps key)	Touch to see recently used apps. Double-tap to switch to the most recent application.
Screen Capture	Press and hold the Volume Down and Power key at the same time.
Power Restart	Power off using the power key or open the back cover and remove the battery.

## Setting Up Your Phone

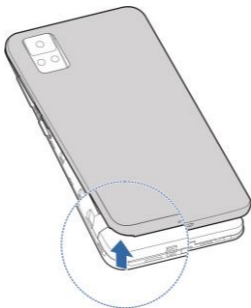
The nano-SIM card can be installed or removed while the phone is turned on.

Power off your phone before removing or replacing the battery.

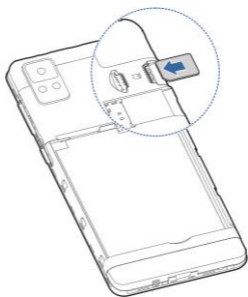
### **WARNING!**

To avoid damage to the phone, do not use any other kind of SIM cards, or any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

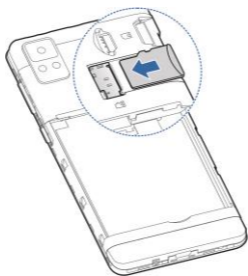
1. Place your finger into the slot at the lower left of the back cover, and gently lift and remove the cover.



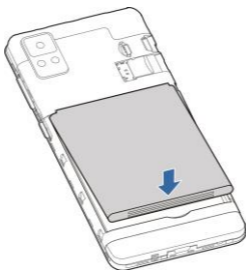
2. Insert the nano-SIM card into the card slot.



3. Insert the optional microSDXC card to the slot.



4. Insert the battery, making sure the connectors align.  
Gently push down on the battery until it clicks into place.



5. Replace the back cover.

## Charging the Phone

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.



### **WARNING!**

Use only ZTE-approved chargers and USB cables. The use of unapproved accessories could damage your phone.



### **NOTE:**

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.

## Powering On/Off

- Press and hold the **Power** key to turn on your phone.
- To switch it off, hold the **Power** key to open the options menu and touch **Power Off > Touch to power off**.

## Setting Up for the First Time

When you first power on your phone after you purchase it or reset it to factory settings, you need to do some settings before using it.

Touch the language to select the language you want to use and then touch **START**. Then follow the prompts to set up Wi-Fi, name, screen lock, Google services, and other options.

## Knowing the Home Screen

The home screen is the starting point for your phone's applications, functions, and menus. You can customize your home screen by adding folders, shortcuts, and more.

Your home screen is extendable, providing more space for shortcuts and folders. Touch and hold a shortcut or folder and drag it to the right edge of the screen to create an extended panel for the shortcut/folder. Swipe left or right on the screen to switch between panels.

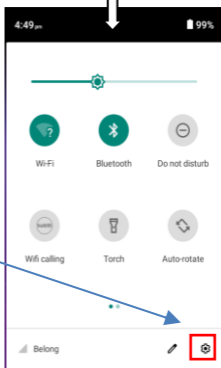
# View Notifications and the Quick Settings Panel

Pull down from the top of the screen to view your Notifications. Pull down again to open the quick settings panel:

Pull down from the top of the screen

Touch the Settings icon as a shortcut to the Settings menu:

Settings



# Personalizing

## Choosing Your Wallpaper

You can set the wallpaper for the home screen and the lock screen.

1. Touch and hold on a blank area of the home screen and touch **Wallpapers**.
2. Touch **GALLERY** to select an image or directly touch a built-in static wallpaper. For images in My photos, you can pan and zoom on them to select the area you need.
3. Touch **SET AS**
4. Touch **Set Home screen**, **Set Lock screen**, or **Set both**



### NOTE:

You can also set the wallpaper at **Settings > Display > Wallpaper**.

## Removing Items from Your Home Screen

1. Touch and hold the item you want to delete.
2. Drag it to **Remove** to delete it.

 **NOTE:**

If the item is an app icon, you may also drag it to **Uninstall** and touch **OK** to uninstall the app. Some preinstalled apps cannot be uninstalled.

## Using Do Not Disturb Mode

You can limit interruptions with Do not disturb mode. This mode silences your phone so that it doesn't make sounds or vibrate when you don't want it to.

### Turn on Do Not Disturb Mode

1. Swipe down from the top of the screen with two fingers to access the Quick Settings.
2. Find and touch the **Do not Disturb** icon.
3. Long press on the Do not Disturb icon to enter the Do not Disturb options.





















 **NOTE:**

Press the **Volume** key to see the current media volume. Press the bell icon to change the Ringtone mode to Vibrate or Silent.

# Knowing the Basics












## Monitoring the Phone Status

The status bar at the top of the home screen provides phone and service status icons on the right side. Below are some of the icons you may see.

	3G connected		No signal
	4G connected		Signal strength
	Mobile data in use		Flight mode
	Vibrate on		Bluetooth® on
	Do not disturb mode on (Alarms only or Priority only)		Connected to a Wi-Fi® network
	Do not disturb mode on (Total silence)		Speaker on
	Battery low		Phone microphone off
	Battery full		Location service active
	Battery charging		Portable Wi-Fi hotspot on
	Alarm set		Wired headset connected

## Notification Icons

The status bar at the top of the home screen provides notification icons on the left. Below are some of the icons you may see.

	New SMS/MMS		USB tethering on
 / 	New message(s) from the Gmail™ app		Song playing
	Missed call		Open Wi-Fi network detected
	Call in progress		Downloading/ Receiving data
	Call on hold		Uploading/Sending data

## Open/Close the Notification Panel

Notifications report the arrival of new messages, calendar events, and alarms, as well as ongoing events, such as when you are playing music. You can open the notification panel to view the details of notifications.

- To open the notification panel, swipe your finger down from the top of the screen.
- To close the notification panel, swipe your finger up on the screen or touch the **Back** key.

## Using Quick Settings

The Quick Settings make it convenient to view or change the most common settings for your phone.


Swipe down from the status bar and drag the notification panel downwards to open the Quick Settings panel.

### To turn on or off settings quickly:

1. Open the Quick Settings panel.
2. To turn on or off a setting, touch its tile. Touch and hold certain tiles to access more setting options. For example, touch and hold the Wi-Fi tile to open Wi-Fi settings.

### To customize the Quick Settings panel:

You can add, remove or rearrange the tiles on the Quick Settings panel.

1. Open the Quick Settings panel.
2. Touch  below the tiles and do one of the following.
  - ▶ Touch and hold a tile and drag it to the position you want.
  - ▶ Touch and hold a tile and drag it to the **DRAG HERE TO REMOVE** section to hide it.
  - ▶ In the **Drag to add tiles** section, **DRAG AND HOLD TO ADD TILES**

# Opening and Switching Apps

## Open an App

1. Swipe up on the home screen to view apps.
2. Slide up or down on the screen and touch an app to open it.



### NOTE:

Drag the slider on the right side of the screen to the initial letter of the app you need, or touch the search box at the top to search for apps.

## Switch between Recently Opened Apps

1. Touch the **Recent apps** key. The apps you've used recently are displayed as a series of cards. Slide up and down to see all the cards.
2. Touch a card to open that app.



### NOTES:

- You can swipe a card left to remove it from the screen, which will free up running memory on the phone.
- Double-tap the **Recent apps** key to switch to the most recent app.

# Security

## Protecting Your Phone with a Screen Lock

1. Swipe up from the home screen and touch **Settings > Security > Screen lock**.
2. Touch **Swipe, Pattern, PIN, or Password**.
  - ▶ Touch **Swipe** to allow unlocking with a 'swipe' gesture. Anyone can unlock the screen by touching the display and sliding up.
  - ▶ Touch **Pattern** to create a pattern that you must draw to unlock the screen.
  - ▶ Touch **PIN** or **Password** to set a numeric PIN or a password that you must enter to unlock the screen.

## Protecting Your Phone with App Pinning

You can use the App pinning feature to keep an app in view, so others cannot switch to other apps or access your personal information.

## Turn On Screen Pinning

1. Swipe up from the home screen and touch **Settings > Security > Advanced > App pinning**.
2. Touch the **Off** switch.
3. To add security for unpinning, switch on **Lock device when unpinning** and set up a screen lock as prompted, or switch on **Ask for unlock pattern/PIN/password before unpinning** if you've set a screen lock already.

## Pin an App

1. Ensure that screen pinning is turned on.
2. Open the app you want to keep in view.
3. Touch the **Recent apps** key.
4. Touch three dots for Options > Pin

## Unpin the Screen

To unpin the screen and return to normal use, touch and hold the **Back and Recent Apps** key.

If you have asked for the unlock pattern, PIN or password before unpinning the screen, swipe up on the lock screen and draw the pattern or enter the PIN/password.

# Connecting to Networks

## Connecting to Mobile Network

### Set Access Point Names

To connect to the Internet, you can use the default Access Point Names (APN). And if you want to add a new APN, please contact the service provider to get the necessary information.

1. Swipe up from the home screen and touch **Settings > Network and internet > Mobile network > Advanced > Access Point Names**
2. Touch **+** to create a new APN if required.
3. Touch each item to enter the information you get from your service provider.
4. Touch **⋮ > Save** to complete.



#### **NOTE:**

To set the APN to default settings, on the **APNs** screen touch **⋮ > Reset to default**.

### Turn on/off Mobile Data Switches

1. Swipe up from the home screen and touch **Settings > Network and internet** .

2. Turn on mobile data related switches.
  - ▶ Switch on/off **Mobile data** to turn on/off mobile data access.
  - ▶ Switch on/off **Roaming** to turn on/off mobile data when roaming.

## Connecting to a Wi-Fi Network

1. Swipe up from the home screen and touch **Settings > Network and internet > Wi-Fi**.
2. Slide the Wi-Fi switch to the **On** position to turn it on.
3. Touch a network name to connect to it.
4. If the network is secured, enter the password and touch **CONNECT**.



### **NOTE:**

Your phone automatically connects to previously used Wi-Fi networks when they are in range.

# Connecting to Devices


## Bluetooth®

Bluetooth is a short-range wireless communication technology. Phones or other devices with Bluetooth capabilities can exchange information wirelessly within a distance of about 10 meters (33 feet). The Bluetooth devices must be paired before communication is performed.

1. Swipe up from the home screen and touch **Settings** > **Connected devices** > **Connected preferences** > **Bluetooth**.
2. Touch **Pair new device** to turn on Bluetooth and see available devices
3. Touch the device you want to pair with.
4. If necessary, confirm that the Bluetooth passkeys are the same between the two devices and touch **PAIR**.  
Alternatively, enter a Bluetooth passkey and touch **PAIR**.  
Pairing is successfully completed when the other device accepts the connection or the same passkey is entered.



### NOTES:

- When Bluetooth is on, the  icon appears in the status bar when connected to a Bluetooth device.
- The Bluetooth passkey may be fixed for certain devices,

such as headsets and hands-free car kits. You can try entering 0000 or 1234 (the most common passkeys), or refer to the documents for that device

## Wi-Fi Direct®

Wi-Fi Direct allows Wi-Fi devices to share files and data directly by connecting to each other without wireless access points (hotspots).

### To connect to another device via Wi-Fi Direct:

1. Swipe up from the home screen and touch **Settings > Network and internet > Wi-Fi.**
2. Slide up on the screen and touch **Wi-Fi preferences > Wi-Fi Direct.** Your phone will search for other devices enabled with Wi-Fi Direct connections.
3. Touch a device with which to connect below **Peer devices.**



#### NOTES:

The other device will receive a connection prompt and need to accept the request for connection. Both devices may need to enter a common PIN.

4. Once connected the device is displayed as “Connected” in the **Peer devices** list.

## Connecting to a Computer via USB

You can connect your phone to a computer with a USB cable and transfer music, pictures, and other files in both directions. Your phone stores these files in the phone storage or on a removable microSDXC card.

USB tethering will be turned off automatically when you use USB to transfer files between your phone and computer.

### Connect Your Phone to the Computer

1. Connect your phone to a PC with a USB cable.
2. Unlock the screen, open the notification panel and touch Android system – Charging this device via USB.
3. Choose one of the following options.
  - ▶ **File transfer** – touch this to transfer files to a PC
  - ▶ **USB tethering** – select this to use your phone as a USB tethered modem. Install all the drivers.
  - ▶ **PTP** – use for photo transfer.
  - ▶ **Charge this device:** Charge your phone via USB.
  - ▶ **Install driver** – use this option to install the tethering drivers

### MAC Users

Download Android File Transfer and install on your MAC.

# Sharing Your Mobile Data Connection

You can share your phone's data capabilities through tethering or by activating the Wi-Fi hotspot feature to create a mobile hotspot.

## Sharing Your Mobile Data Connection through Tethering

You can use tethering to share your phone's Internet connection with a computer or other device that connects to your phone via USB cable or by Bluetooth.

1. Swipe up from the home screen and touch **Settings > Network and Internet > Hotspot and tethering**.
2. Switch on **USB tethering** or **Bluetooth tethering**.
  - ▶ For USB tethering, connect your phone to the computer with the supplied USB cable before touching **USB tethering**.
  - ▶ For Bluetooth tethering, pair your phone with another device via Bluetooth and set the device to obtain its network connection via Bluetooth.

To stop sharing your data connection, switch off **USB tethering** or **Bluetooth tethering**.

# Sharing Your Mobile Data Connection as a Wi-Fi Hotspot

You can share your phone's data connection with other devices by turning your phone into a portable Wi-Fi hotspot. The feature requires data connection on a mobile network and may result in data charges.



## NOTE:

When the portable Wi-Fi hotspot feature is enabled, you cannot use your phone's Wi-Fi capability to access the Internet. You still remain connected to the Internet via your mobile data network.

1. Swipe up from the home screen and touch **Settings > Network and Internet > Hotspot and tethering > Wi-Fi hotspot**. Touch the On/Off switch to turn the hotspot On or Off.

After a moment, the phone starts broadcasting its Wi-Fi network name (SSID).

2. On another device, locate your phone via Wi-Fi and connect with it to start using the phone's mobile data.






## NOTE:

To stop sharing your data connection, touch **Wi-Fi hotspot** again to turn it off.

# Phone Calls

## Place a Call by Dialing

1. From the home screen, touch 
2. Touch  to open the dial pad and enter the phone number or the contact name. Touch  to delete incorrect digits.

### **NOTE:**



As you enter the phone number or the contact name, your phone searches for matching information in your contacts. If you see the number and contact you want to call, touch it to place the call immediately.

3. Touch Call to dial.

### **NOTE:**



To make an international call, touch and hold the **0** key to enter the plus (+) symbol. Next, enter the country code, followed by the city/area code and then the phone number.

## Place a Call from the Call History





1. From the home screen, touch  > **Recent**
2. Touch  next to an entry in the history list to call back.

## Place a Call from a Text Message

While viewing a text message, you can call the sender or phone numbers contained in the message.

1. From the home screen, touch .
2. Touch the conversation.
3. To call the message sender, touch  at the top

## Call Your Contacts

1. From the home screen touch  > , or swipe up on the home screen and touch .
2. Touch the contact you want to call.
3. Touch  next to the contact's phone number to place the call.

## Answering or Rejecting Calls

When you receive a phone call, swipe up on the screen to answer the call.

- or -

If the screen is unlocked, touch **ANSWER**.

### **NOTE:**

To silence the ringer before answering the call, press either of the **Volume** keys.

## Reject a Call

When you receive a phone call, swipe down on the screen to reject the call.








You can also touch the Reply icon at the bottom left to reject the call and select a preset text message or edit one to send to the caller.

- or -


If the screen is unlocked, touch **DECLINE** to reject the call.

## Call Options

During a call, you will see a number of on-screen options. Touch an option to select it.

- Touch  to turn on or off the speaker.
- Touch  to mute or unmute your microphone.
- Touch  to switch to the keypad when you need to enter a code (for example, the PIN for your voicemail) during the call.
- Touch  to put the call on hold.
- Touch  to make another call separately from the first call, which is put on hold.
- Touch  to merge the separate calls into a single conference call.
- Touch  to put the caller you are speaking to on hold,

and switch to the other call that has been put on hold.



- Touch  to end the current call.

### **WARNING!**

Because of higher volume levels, do not place the phone near your ear during speakerphone use.

## **Call Settings**



Call settings let you set fast dial, voicemail, call forwarding, and other settings.

1. From the home screen touch .
2. Touch  next to **Search contacts and places**.
3. Touch **Settings**.


# Contacts

You can add contacts on your phone and synchronize them with the contacts in your Google account or other accounts that support contact syncing. You can view and add contact information directly from Phone, Gmail, and message applications.

## Creating a Contact

1. Swipe up from the home screen and touch 
2. Touch  to add a contact.
3. The first time you create a contact, choose the default account for new contacts.
4. Touch **Saving to** to choose where to save the contact. You can save the contact on the phone, the nano-SIM card, or a web account (such as Google).
5. Enter the contact name, phone numbers, email addresses, and other information.
6. Touch **SAVE**.

## Searching for a Contact



1. Swipe up from the home screen and touch 
2. Touch Search contacts at the top of the screen.
3. Input the contact name or any information the contact

has to search for it. The contacts matched will be listed.




## Importing and Exporting Contacts

You can import/export contacts from one account to another, or from/to the phone storage or an installed microSDXC card. This is especially useful when you need to transfer contacts between different devices.




### Import Contacts between Accounts

1. Swipe up from the home screen and touch 
2. Touch  > **Settings** > **Import** > **SIM card**
3. Choose the location to copy from  
Copying contacts from other accounts to the nano-SIM card may lose some information.
4. Select or de-select Contacts to copy then press **Import**



### Import Contacts from the Phone Storage or the microSDXC Card

1. Swipe up from the home screen and touch 
2. Touch  > **Settings** > **Import** > **.vcf file**
3. Touch  and find the vCard file(s) on the phone storage or microSDXC card and touch one to import contacts.

## Export Contacts to the microSDXC Card



1. Swipe up from the home screen and touch 
2. Touch  > **Settings** > **Export**
3. Touch  and select the directory in which the vCard file will be saved. Normal path is to save to Downloads
4. Edit the file name if needed and touch **SAVE** to create the file.

## Share All Contacts

1. Swipe up from the home screen and touch   
Touch  > **Settings** > **Export**
2. The exported Contacts list will be available shortly via a notification.



## Setting a Ringtone for a Contact

Assign a special ringtone to a contact, so you know who is calling when you hear the ringtone.

1. Swipe up from the home screen and touch 
2. Touch a contact you want to set a ringtone for.
3. Touch  > **Set ringtone** > **Select a Ringtone** or touch **Add ringtone** to select your own audio file.

## Setting Call/Message Blocking

The call blocking feature allows you to block calls and messages from certain numbers.

1. Swipe up from the home screen and touch 
2. Touch  > **Settings** > **Blocked numbers**.
3. Touch **Add a number** to add any number for call/message blocking.
4. Touch **X** to remove a number from the Block list.





# Gmail

Swipe up on the home screen and touch **Gmail**. Use it to receive and send emails from your Gmail accounts or other accounts, using POP3 or IMAP, or access your Exchange ActiveSync account for your corporate email needs.

## Setting up the First Email Account







1. Open **Gmail**. If it is the first time the app is opened, touch **GOT IT**.
2. Touch **Add an email address** and select an email server.
3. Follow the on-screen instructions to set up the account.

## Writing and Sending an Email

1. Open your email Inbox and touch .
2. Touch the To field and enter a contact name or email address. Enter a comma, a semi-colon, or a space to separate each recipient. You can also touch  > **Add from Contacts** to select recipients from your contacts.
3. Enter the email subject and compose the email text.
4. Touch  to add images, videos and other types of files as attachments.
5. Touch  at the top right of the screen to send the message.

## Responding to an Email


You can reply to or forward a message that you receive.

1. Open the message you want to reply to or forward from the Inbox.
2. Do the following as you need:
  - ▶ To reply to the sender, touch  (**Reply**).
  - ▶ To reply to the sender and all recipients of the original email, touch  (**Reply all**) or touch  next to the sender and select **Reply all**.
  - ▶ To forward the email to someone else, touch  (**Forward**) or touch  next to the sender and select **Forward**.
3. Edit your message and touch .

# Messages

You can use Messages to exchange text messages (SMS) and multimedia messages (MMS).


## Opening the Messages Screen


From the home screen touch Messages 



The Messages screen opens, where you can create a new message or open an ongoing message thread.

- Touch Start chat to write a new text or multimedia message.
- Touch an existing message thread to open the conversation you've had with a certain number.

## Sending a Message

1. From the home screen touch 
2. On the Messages screen, touch **Start chat**
3. Add recipients by one of the following ways.
  - ▶ Manually enter the recipient's number or the contact name. If the phone presents a few suggestions, touch the one you want to add.
  - ▶ Touch a contact listed below the To field.
  - ▶ To add more recipients for a group conversation, touch

 to add more recipients.

4. Touch  to add stickers, Files and more. Touch the landscape icon to add pictures from your Gallery or touch the Camera icon to take a new picture.
5. Touch  to send.








### NOTES:

- You can also include email addresses as recipients for a multimedia message.
- Do not add any attachment if you want to send a text message. Otherwise you may be charged for a multimedia message.

## Message Options

On the Messages screen, touch and hold a thread and the following options are available.

- Touch  to archive the thread. You can touch  > **Archived** from the Messages screen to find all archived messages.
- Touch  > **DELETE** to delete the thread.
- Touch  to add the new number in the thread to your contacts.
- Touch  > **OK** to block the contact or number in the thread, and the thread will be archived. You can touch

⋮ > **Spam and blocked** from the Messages screen to find all blocked numbers.



**NOTE:**

You can touch and hold a thread and touch more to select them, and then choose to archive or delete them.


## Message Settings

On the Messages screen, touch ⋮ > **Settings** to change the message settings.

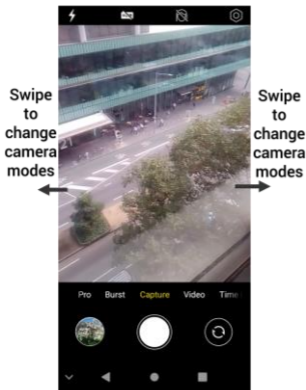
# Camera



## Taking Pictures

1. From the home screen touch 
2. Aim the camera at the subject and make any necessary adjustment. Swipe right to select other camera modes.

Flash HDR Mode Filter Effects Settings



View last shot Shutter Swap cameras

### **WARNING!**



Keep a safe distance when using the flash. Do not point the flash towards the eyes of people or animals.

### **NOTE:**



You can spread or pinch on the screen to zoom in or out before taking pictures.

3. Touch the shutter to take a shot

## Recording Videos

1. On the camera screen flick left or right to select Video
2. Aim the camera at the subject.
3. Touch  to start recording a video.
4. Touch  to stop recording.

### **NOTES:**


- You can spread or pinch on the screen to zoom in or out before and during recording.
- While the recording is in progress, touch  to pause the recording, or touch  to save the frame as a photo.

# Gallery

## Opening Gallery


Slide up on the home screen and select Gallery to view your pictures and videos.

## Sharing Pictures and Videos

1. Touch and hold a picture or video to select it.
2. Touch more items that you want to share.
3. Touch  and select how you want to share the items.

## Retouching Your Pictures

You can edit any photos you took and some other pictures in Gallery. The changed picture is saved in the same album as the original one, while the original is never affected.

1. While viewing a picture in full screen, touch the screen and touch 
2. Touch the icons along the bottom of the screen to edit the picture.
3. Touch **Save copy** to save the new picture.

## YT Music

Touch the YT Music icon to start the music player.

Press Library to see your local music files.

YT Music is provided by You Tube so please check their instructions for usage.

## Settings

From the home screen touch **Settings**. The **Settings** app contains most of the tools for customizing and configuring your phone. In some menus, you may need to touch **Advanced** to get all the options.

## Network and internet

### Wi-Fi

Open **Settings** and touch **Network and internet** > **Wi-Fi**. You can turn Wi-Fi on or off and configure your Wi-Fi connections and Wi-Fi Direct feature. See [Connecting to a Wi-Fi Network](#) and [Wi-Fi Direct](#).

## Mobile Network

Open **Settings** and touch **Network and internet** > **Mobile network** to control mobile data, set access point names and other network options. See [Connecting to Mobile Network](#).

## Hotspot & Tethering

Open **Settings** and touch **Network and internet** > **Hotspot & tethering** to share your phone's mobile data connection with PCs or other devices via USB, Bluetooth or Wi-Fi. See [Sharing Your Mobile Data Connection](#).

## VPN

Open **Settings** and touch **Network and internet** > **VPN** to set up and connect to virtual private networks.

## Flight Mode

Open **Settings** and touch **Network and internet** > **Flight mode** to turn flight mode on or off. All the phone's radios that transmit voice or data are turned off.

## Connected Devices

Open **Settings** and touch **Connected devices** > **Connection preferences** > **Bluetooth**. You can turn Bluetooth on or off and configure your Bluetooth connections. See [Bluetooth](#).

You can also touch **Connected devices > Connection preferences > Printing** to use the default printing service or other printer plug-ins installed from the Google Play Store or your printer manufacturer.

## **Apps and notifications**

### **App Info**

Open **Settings** and touch **Apps and notifications** to see recently opened apps or all apps installed on your phone and manage them. Touch an app to see its information and configure the available options.

### **Notifications**

Open **Settings** and touch **Apps and notifications > Notifications** to manage app notifications.

### **Default Apps**

Open **Settings** and touch **Apps and notifications > Advanced > Default apps** to select the default app for voice assistant and input, web browsing, phone calling, messaging, etc. Touch **Opening links** to set Instant apps options, or touch an installed app to check its supported links and set whether to open the links in the app and clear the app's defaults.

## Special App Access

Open **Settings** and touch **Apps and notifications > Advanced > Special app access** to set special access options of apps.

## Battery

Open **Settings** and touch **Battery** to view the battery level, check what has been using the battery, enable battery saver, or optimize apps to improve battery life.

## Display

Open **Settings** and touch **Display** to configure the display options, including brightness level, wallpaper, screen sleep time, font/display size, etc.

## Scheduled Power On/Off

Open **Settings > Features > Scheduled power On/Off >** Set the day and time when the phone automatically powers on or off.

## Sound

Open **Settings > Sound** to change Media, Alarm, Ring and Notification, Notification and Call volumes.

## Storage

Open **Settings** and touch **Storage** to view the memory information of the internal phone storage and the microSDXC card (if one is installed).

- Touch a data type to see more information.
- **Portable storage:** Choose Eject, Format and Format as internal
- **Note: Portable storage,** the memory card can be removed and used in other devices. **Internal storage,** the memory card is now bonded to the internal memory of the handset and should not be removed from your device in this state.

## Privacy

Open **Settings > Privacy** to check App permissions password visibility, notifications displayed on the lock screen and whether Google can auto-fill login and password details.

## Security

Open **Settings** and touch **Security** to configure options that help keep your phone and data safe.

- **Google Play Protect:** Google Play Protect regularly checks your apps and phone for harmful behavior and warns you about any detected potential harm.

- **Find My Device:** Use Find My Device to locate, lock, or wipe your lost device remotely. The lost device must be signed in to a Google account.
- **Security update:** Check for security update of your system.
- **Screen lock:** Disable the screen lock or enable it with swipe, pattern, PIN, or password. See [Protecting Your Phone With a Screen Lock](#).

Touch **Screen lock** to set the screen lock options.

- **Device admin apps:** View or deactivate apps you have authorized to be device administrators.
- **SIM card lock:**
  - ▶ **Lock SIM card:** Activate or deactivate the PIN lock to require PIN before accessing the nano-SIM card.
  - ▶ **Change SIM PIN:** Change the PIN used to access the nano-SIM card.



**NOTE:**

If you enter the wrong SIM PIN more times than allowed, your nano-SIM card will be locked and you cannot access the mobile phone network. Contact your operator for a PIN Unlock Key (PUK) to restore the nano-SIM card.

- **Encryption and credentials:** Encrypt the data on your phone and set the credential storage options.
- **Trust agents:** View or deactivate trust agents.

- **App pinning:** Keep a screen of your choice in view, so that others cannot switch to other apps and access your personal information. See [Protecting Your Phone With App Pinning](#).

## Location

- Switch Location services (GPS) on or off.
- Check which apps have Location permissions enabled.
- Allow Bluetooth and Wi-Fi scanning
- Allow Emergency Location Services

## Users & Accounts

Open **Settings** and touch **Accounts** to manage your accounts and synchronization. Touch **Add account** to sign in to or create accounts on your phone. Touch an account you have added to adjust its settings.

## Accessibility

Open **Settings** and touch **Accessibility** to configure accessibility plug-ins and services on your phone, such as using **Color inversion** or **Display size** for users with sight problems.

## Google

Open **Settings** and touch **Google** to manage settings for Google apps and services.

## System

### Languages and input

Open **Settings** and touch **System > Languages and input** to configure options related to system language, input methods and assistance, speech input and output as well as mouse/trackpad input.

### Date and time

Open **Settings** and touch **System > Date and time** to set date, time, time zone, and the time format. You can also use network-provided data.

### Downloads

View downloaded files.

### Backup

Open **Settings** and touch **System > Backup** to manage data backup options. To easily restore or switch phones at any time, you can enable automatic backup to Google Drive

of important data. You need to sign in to your Google account to use this feature.

## Reset Options

Open **Settings** and touch **System > Advanced > Reset options** to reset network settings, app preferences, or the phone to factory default status.

## About Phone



Open **Settings > About phone** to view phone status, legal information, and other information.










## Software Update








Open **Settings > System > Advanced > System update** to check for system updates and install them when they become available.

## For Your Safety

### General Safety

	Don't make or receive phone calls while driving. Never text while driving.
	Keep your phone at least 5 mm away from your body while making calls.

	Small parts may cause choking.
	Your phone can produce a loud sound.
	To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.
	Avoid contact with anything magnetic.
	Keep away from pacemakers and other electronic medical devices.
	Turn off when asked to in hospitals and medical facilities.
	Turn off when told to on aircraft and at airports.
	Turn off when near explosive materials or liquids.
	Don't use at gas stations.
	Your phone may produce a bright or flashing light.

	Don't dispose of your phone in fire.
	Avoid extreme temperatures.
	Avoid contact with liquids. Keep your phone dry.
	Do not attempt to disassemble your phone.
	Only use approved accessories.
	For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
	Don't rely on your phone as a primary device for emergency communications.

## Radio Frequency (RF) Energy

### General Statement on RF Energy

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you communicate with your phone, the system handling your call controls the power level at which your phone transmits.

## **Specific Absorption Rate (SAR)**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device is published on [ztemobiles.com.au](http://ztemobiles.com.au)

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above.

## **Body Worn Operation**

Important safety information regarding radio frequency radiation (RF) exposure:

To ensure compliance with RF exposure guidelines the phone must be used with a minimum of 5 mm separation from the body.

Failure to observe these instructions could result in your RF exposure exceeding the relevant guideline limits.

## **Limiting Exposure to Radio Frequency (RF) Fields**

For individuals concerned about limiting their exposure to RF fields, the World Health Organization (WHO) provides the following advice:

Precautionary measures: Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using 'hands-free' devices to keep mobile phones away from the head and body.

Further information on this subject can be obtained from the WHO home page <http://www.who.int/peh-emf> (WHO Fact sheet 193: June 2000).

## **Distractions**

### **Driving**

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

## **Operating Machinery**

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

## **Product Handling**

### **General Statement on Handling and Use**

You alone are responsible for how you use your phone and any consequences of its use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep them in a clean place.
- Keep the screen and camera lens clean. An unclean screen or camera lens may slow down the phone's reaction to your operations or interfere with the image quality.
- Clean your phone and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
- Do not expose your phone or its accessories to open

flames or lit tobacco products.

- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the phone or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories. Only authorized personnel can do so.
- Do not place your phone inside or near heating equipment or high-pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

## **Battery Safety**

- Using ZTE-unapproved or incompatible battery, charger or power adapter may damage your device, shorten its lifespan or cause a fire, explosion or other hazards.
- The recommended operating temperatures are 0 °C to

35 °C and the storage temperatures are -20 °C to +45 °C. Extreme temperatures can damage the device and reduce the charging capacity and lifespan of your device and battery.

- Do not place the device or the battery in or near heating equipment, such as microwave ovens, stoves or radiators. Keep the device and the battery away from excessive heat and direct sunlight. If not, the device or the battery may overheat and cause explosion or fire.
- Please disconnect the charger when the battery is fully charged. Overcharging may shorten the battery life.
- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not throw the battery into a fire to avoid explosion.
- Do not disassemble, squeeze or puncture the battery, as this can cause explosion or fire.
- When not using the battery for a long period, please charge the battery about half then remove the battery from your device and store it in a cool dry place.
- If the battery damages or shows signs of swelling or leakage, please stop use immediately and contact ZTE or ZTE authorized service provider for replacement.
- Return the worn-out battery to the provider or put it in the designated recycle place. Do not put it in household

waste.

- There is a risk of explosion if the wrong battery model is replaced.

## **WARNING!**

If the battery is broken, you should avoid contact with the contents inside. If they contaminate the skin, immediately rinse with plenty of water and seek medical help when necessary.

## **Small Children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

## **Demagnetization**

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

## **Electrostatic Discharge (ESD)**

Do not touch the metallic connectors of the nano-SIM card and the microSDXC card.

## **Antenna**

Do not touch the antenna unnecessarily.

## **Normal Use Position**

When placing or receiving a phone call, hold your phone to your ear, with the bottom towards your mouth.

## **Airbags**

Do not place a phone in the area over an airbag or in the airbag deployment area, as an airbag inflates with great force and serious injury could result. Store the phone in a safe and secure area before driving your vehicle.

## **Seizures/ Blackouts**

The phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching videos. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, use your phone in a well-lit room

and take frequent breaks.

## **Repetitive Strain Injuries**

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take frequent breaks to stretch and relax.

## **Emergency Calls**

This phone, like any other wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

## **Loud Noise**

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth headsets or other audio devices.

## **Phone Heating**

Your phone may become warm during charging and during

normal use.

## **Electrical Safety**

### **Accessories**

Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the charging jack.

Never puncture the surface of the phone with sharp objects.

### **Connection to Vehicles**

Seek professional advice when connecting a phone interface to the vehicle electrical system.

### **Faulty and Damaged Products**

Do not attempt to disassemble the phone or its accessories.

Only qualified personnel can service or repair the phone or its accessories.

If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

# Radio Frequency Interference

## General Statement on Interference

Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

The SAR result for this device is published on [ztemobiles.com.au](http://ztemobiles.com.au)

## Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm (6 inches) be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

## Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference will depend on the type of hearing

device and the distance from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

## **Medical Equipment**

Turn off your wireless device when you are requested to do so in hospitals, clinics or healthcare facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

## **Aircraft**

Switch off your wireless device whenever you are instructed to do so by airport or airline staff. Consult the airline staff about the use of wireless devices onboard the aircraft and enable Flight mode when instructed.

## **Interference in Vehicles**

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

# Explosive Environments

## Gas Stations and Explosive Atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

## Blasting Caps and Areas

Power off your mobile phone or wireless device when in a blasting area or in areas where signs are posted to power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.

## Technical Specifications

---

Size and Weight	146.56x 71.43 x 9.57mm.	164g with battery
-----------------	-------------------------	-------------------

---

Networks	4G LTE Band 1, 3, 7, 8, 28 LTE Speeds: Up to 150M Down / 75M Up 3G 850, 2100 MHz. Up to 42Mbps Down
----------	---

---

	2G 900, 1800 MHz.
Display	5.5" IPS HD+ 720 x 1440, Capacitive touch.
Camera	8MP Rear with flash, 2MP Front
CPU & Memory	Octa Core SC9863A CPU, 1GB RAM 32GB ROM with approx. 24 GB user space. Expandable storage microSD(XC) <sup>™</sup> up to 512GB
Operating system	Android R Go Edition
Battery	Capacity 3000mAh Li-ion user replaceable
	Charge Time 3-4 hrs with AC Charger
	Standby Up to 400 hours (subject to network)
	Talk time Up to 18 hours (subject to network)
Connectivity	Bluetooth 4.2, Wi-Fi 802.11b/g/n, 3.5mm jack NAHJ, micro USB
SIM Card	Nano SIM, 4FF format.



## **CE Caution**

### **Battery Caution**

Risk of explosion if battery is replaced by an incorrect type.  
Dispose of used batteries according to the instructions.

### **USB Port**

This product shall only be connected to a USB interface of version USB 2.0.

### **Proper Use**

Please do not touch the antenna area on your device.

Do not expose your device to extreme temperatures lower than - 10 °C and higher than + 45 °C.

## Disposal of Your Old Appliance



1. When this crossed-out wheeled bin symbol is attached to a product, it means the product is covered by the European Directive 2012/19/EU.
2. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.

For this product's recycling information based on WEEE directive, please send an e-mail to [weee@zte.com.cn](mailto:weee@zte.com.cn)

**For Australia** — please dispose of your old phone in any Mobile Muster collection station which are in Officeworks and all Telstra and other phone provider stores.