ZTE

MF937
Let's go

Getting started with your device.

1. Prepare

- A valid nano-SIM card.
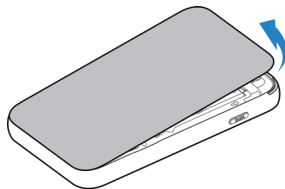

(U)SIM   **micro-SIM**   **nano-SIM**
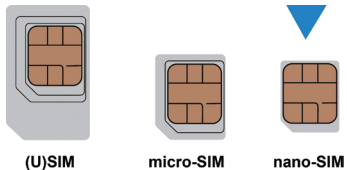
- View the label on your device to get the default information. The following figure is for reference only.
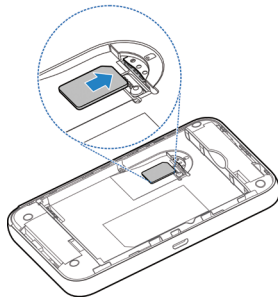

2. Insert the nano-SIM Card and the Battery
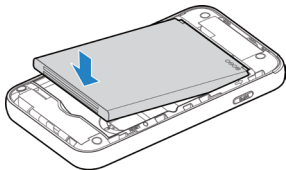
1. Open the back cover.

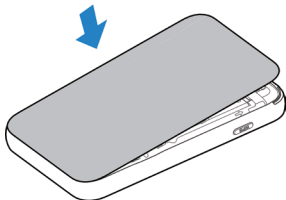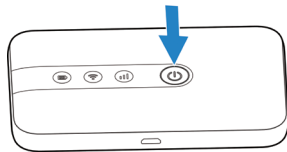2. Insert the nano-SIM card.

3. Insert the battery

4. Put the cover back.

3. Start Your Device

Press and hold the power key for about 3 seconds to power on the device. After a moment the device will connect to the Internet automatically.
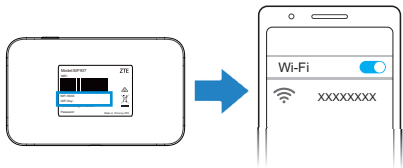

NOTE:

If the battery is extremely low, you may be unable to power on the device, please charge your device first.

4. Access the Internet

- **Wi-Fi:** Get the default SSID and password on the label and connect to the Wi-Fi network with your mobile device, and then access the Internet.

- **micro-USB cable:** Connect with the computer via USB port and then access the Internet.

✏️ **NOTE:**

If the operating system does not automatically launch installation, you can double-click the device installation icon in the virtual CD-ROM to install the software.

5. Change Your Device Settings

You can change the device settings by logging in to the 4G Mobile Hotspot configuration web page.

1. View the label on your device to get the default device manager *Website* IP address and *Password*.

2. Launch the Internet browser and enter the device manager *Website* IP address in the address bar.

3. Input the password and then click **Login.**

4. After the 4G Mobile Hotspot configuration web page is opened, you can change the Wi-Fi SSID, password or other settings.

Indicator Lights and Interfaces
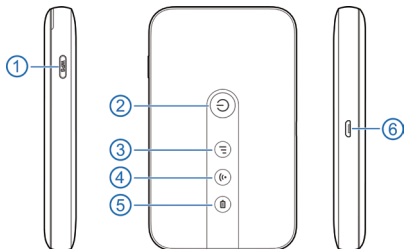
1	WPS key	Press and hold for 3 seconds to activate the WPS function.
2	Power key	Press and hold for about 3 seconds to power on/off your device.

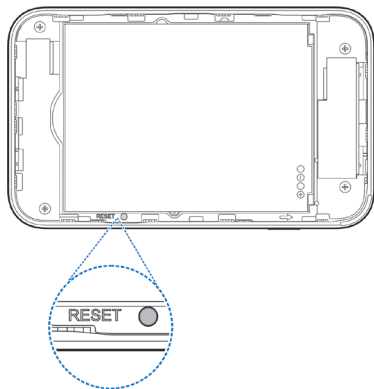| 3	Network	Red: The device is in error status. • The device is not registered to the mobile network. • There is no nano-SIM card inserted. • There is no network service available. Green solid: The device is registered to the 3G mobile network. Green blinking: The device is connected to the 3G mobile network and data is being transferred. White solid: The device is registered to the 4G LTE network. White blinking: The device is connected to the 4G LTE network and data is being transferred.
4	Wi-Fi	White solid: Wi-Fi is active. White blinking: WPS is active. Off: Wi-Fi is off.
5	Battery	Red solid/blinking: The battery is low. Please charge the battery. White blinking: The battery is being charged. White solid: The battery level is middle or high. Off: The battery isn't inserted. Your device is powered off and not being charged.

	Charging/ micro-USB jack	Charge the device or connect to the USB port of a computer.
6		

*RESET hole: Open the back cover, find this hole and then press and hold for about 3 seconds to restore the device to the factory settings.

Troubleshooting

Problem	Recommended Action
The connection between your device and a PC through a micro-USB cable cannot be established automatically.	• Install the software manually. Please run the installation program in the virtual CD-ROM. • If the driver of your device is abnormal, reinstall the software. You need to uninstall the software first.
The connection between your device and a client through Wi-Fi cannot be established.	• Ensure that the Wi-Fi function is enabled. • Refresh the network list and select the correct SSID. • Check the IP address, and ensure that your client can automatically obtain an IP address. • Enter the correct network key (Wi-Fi password) when you connect the client to your device.

Troubleshooting

Problem	Recommended Action
The client connected to the device cannot access the Internet.	• Ensure that your nano-SIM card is available. • Change the location and find a place with good signal. • Check the settings of the WAN connection mode. • Contact your service provider and confirm your APN settings.
The 4G Mobile Hotspot configuration page cannot be visited.	• Enter the correct address. Please view the label on your device to get the default Device Manager Website IP address. • Use only one network adapter in your PC. • Do not use any proxy server.

Get More Help

You can get help by:

• Phone **1300 789 475**

• Visiting **www.ztemobiles.com.au**

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Version No.: R1.0

Warning and Notice

To the User

- If inadequately shielded, some electronic devices, for example, the electronic system of vehicles, may be affected by the electromagnetic interference caused by the device. Consult the manufacturers of such devices before using the device if necessary.
- Operating the device may interfere with medical instruments such as hearing aids and pacemakers. Always keep the device more than 20 centimeters away from such medical instruments when your device is powered on. Power off the device if necessary. Consult a physician or the manufacturers of medical instruments before using the device if necessary.
- Be aware of the usage limitation when using the device at places such as oil warehouses or chemical factories, where there are explosive gases or explosive products being processed. Power off the device if necessary.
- Do not use electronic transmission devices in aircraft, at petrol stations or in hospitals. Observe and obey all warning signs, and power off the device in these conditions.
- Do not touch the inner antenna area unless necessary. Otherwise the performance of the device may be affected.
- Do not use the device in an enclosed environment or where heat dissipation is poor. Prolonged work in such space may cause excessive heat and raise ambient temperature, which may lead to automatic shutdown of the device for your safety. In the case of such an event, cool the device in a well-ventilated place before turning on for normal use.
- Keep the device out of the reach of small children. The device may cause an injury if used as a toy.
- When the device is operating, do not touch the metallic parts. Failing to do so may cause burns.
- Use original accessories or accessories that are authorized. Using any unauthorized accessories may affect the performance of the device and violate the related national regulations about telecom terminals.
- Avoid using the device near or inside metallic constructions or establishments that can emit electromagnetic waves, because signal reception may be affected.
- The device is not waterproof. Keep the device dry and store it in a shady and cool place.
- Do not use the device immediately after a sudden temperature change, because dew may be generated inside and outside the device. Do not use it until it becomes dry.
- Handle the device carefully. Do not drop, bend or strike it. Otherwise the device may be damaged.
- Only qualified personnel can dismantle and repair the device.

- The humidity between 5% and 95% is recommended.
- Do not connect the charger while using the device for a long period. Failing to do so will trigger the protection mechanism of the battery, and the battery will not be charged. If you want to charge the battery, please reconnect the charger.
- Do not connect the charger while using the device for a long period or use the device and battery in non-operating temperature. Failing to do so will shorten battery life or cause battery swelling or leakage. If the battery shows signs of swelling or leakage, please stop use immediately.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

Battery Safety
- Using ZTE-unapproved or incompatible battery, charger or power adapter may damage your device, shorten its lifespan or cause a fire, explosion or other hazards.
- The recommended operating temperatures are 0 °C to 35 °C and the storage temperatures are -20 °C to +45 °C. Extreme temperatures can damage the device and reduce the charging capacity and lifespan of your device and battery.
- Do not place the device or the battery in or near heating equipment, such as microwave ovens, stoves or radiators. Keep the device and the battery away from excessive heat and direct sunlight. If not, the device or the battery may overheat and cause explosion or fire.

- Please disconnect the charger when the battery is fully charged. Overcharging may shorten the battery life.
- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not throw the battery into a fire to avoid explosion.
- Do not disassemble, squeeze or puncture the battery, as this can cause explosion or fire.
- When not using the battery for a long period, please charge the battery about half then remove the battery from your device and store it in a cool dry place.
- If the battery damages or shows signs of swelling or leakage, please stop use immediately and contact ZTE or ZTE authorized service provider for replacement.
- Return the worn-out battery to the provider or put it in the designated recycle place. Do not put it in household waste.
- There is a risk of explosion if the wrong battery model is replaced.

WARNING!
- If the battery is broken, you should avoid contact with the contents inside. If they contaminate the skin, immediately rinse with plenty of water and seek medical help when necessary.

Limited Warranty

This warranty does not apply to defects or errors in the product caused by:

ii. Reasonable abrasion.
ii. End users' failure to follow ZTE's installation, operation or maintenance instructions or procedures.
iii. End users' mishandling, misuse, negligence, or improper installation, disassembly, storage, servicing or operation of the product.
iv. Modifications or repairs not provided by ZTE or a ZTE-certified individual.
v. Power failures, surges, fire, flood, accidents, and actions of third parties or other events outside ZTE's reasonable control.
vi. Usage of third-party products or usage in conjunction with third-party products if such defects are due to the combined usage.
vii. Any other cause beyond the range of normal usage intended for the product.

End users have no right to reject or return the product, or receive a refund for the product from ZTE under the above-mentioned situations.

This warranty is end users' sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, no matter whether or not ZTE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.