

ZTE

ZTE P280
User Guide

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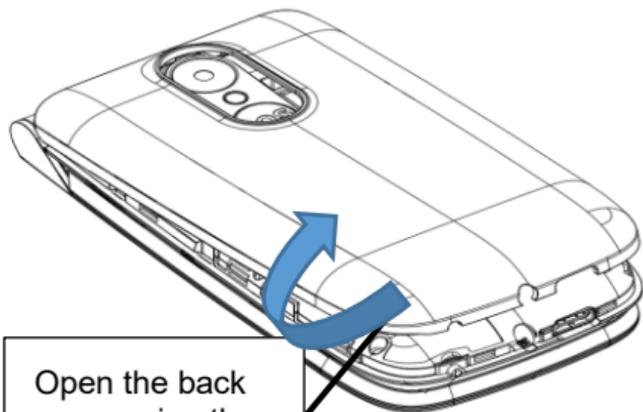
Getting to Know Your Phone



Setting Up Your Phone

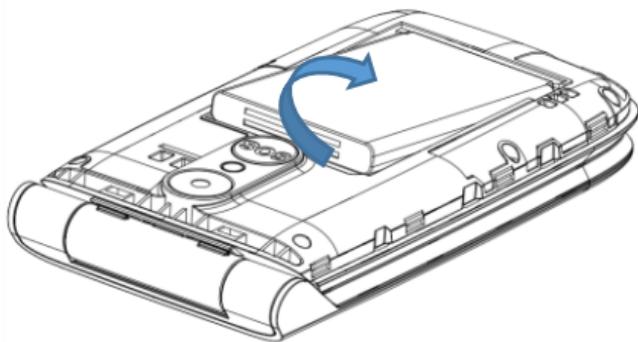
WARNING!

To avoid damage to the phone, do not use any other kind of SIM cards, or any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.



Open the back cover using the thumb catch

Remove the battery



Insert the SIM card



Insert your nano SIM card into the SIM slot: Push the slot catch to the right to open the cover. Insert the SIM, then close the slot catch and replace the battery.

If you wish you can install a microSD memory card to increase your handset storage.

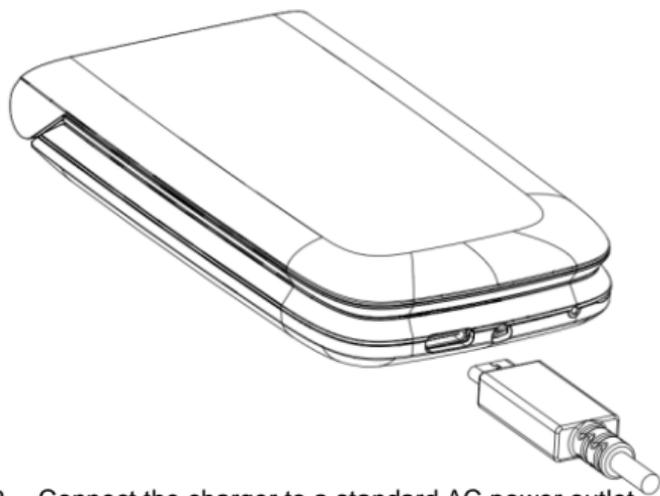
Charging the Phone

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

WARNING!

Use only compatible chargers and USB Type-C cables. The use of incompatible accessories could damage your phone or cause the battery to explode.

1. Connect the adapter to the charging jack.



2. Connect the charger to a standard AC power outlet.
3. Disconnect the charger when the battery is fully charged.

 **NOTE:**

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.

Powering On/Off Your Phone

Make sure the battery is charged before powering on.

- Press and hold the **Power** key to turn on your phone.
- To power off, press and hold the **Power** key
- Open the flip to light up the screen.
- Close the flip to switch off the display, handset is still working in stand by mode.

Default Short Keys, can be user customized

Left Arrow	New Message
Right Arrow	Calendar
Up Arrow	Calculator
Down Arrow	Media player
Power Key	Long press to switch the handset On or Off. Press to light up the display. Press to hang up the phone or reject an incoming call.
OK Key	Access the main Menu
SOS Key	Dedicated call and SMS button to make a quick call in an emergency situation. The phone will automatically call the set contact and send an SMS for up to 5 contacts. This feature requires to be set up before use.

The 4 way arrow keys can be customised by the user. Go to Settings > Phone settings > Shortcut settings to configure the shortcut keys to your own preference.

Getting to know your phone

Charging the Battery

Connect the charger to the phone using a USB cable, and plug the charger into a standard power socket. Only use the approved charger and USB lead provided.

Always insert the charger lead carefully.

Check the plug and socket are aligned correctly.

Do NOT use excessive force which may damage the USB port.

Be careful to avoid tripping on the lead whilst it is plugged in.

Physical damage to the USB port is not covered by warranty.

Switch your phone on.

After inserting the SIM card, replace the battery and the back cover then press and hold the red Power key for 2 seconds to switch the handset on.

The phone will be ready to use after a short time.

Wake up your phone

After the phone switches to the sleep mode, the screen will be turned off. Open the flip or press the power key to switch on the display.

Switch to sleep mode (turn off the display)

The display will automatically dim and turn off after a pre-set period of time (see **Menu > Settings > Display > Display backlight**) to save power. The display switches off when you close the flip. Open the flip to switch on the display or if it is already open press the **Power key** to turn your screen on.

Volume Controls

Use the Up and Down arrow keys to vary the volume. The volume keys work in different ways depending on which application or menu you are in.

During a Call

During a call the Volume keys will control the in call (earpiece or speaker) volume levels

Media / FM Radio

If you are using apps such as **Music** or **Video** then the Volume Keys will control the current media volume level.

Change Profiles for Normal, Outdoor, or Silent

Audio profiles control the handset ring, vibrate, keytones and ringtones.

Go to **Menu > Profiles > Options > Settings**

Ring settings – set the ringtone and message tone.

Adjust Volume – set the volume level for the ringtone, message tone, alarm, in call volume and power on/off tone.

Ring type – Set ring or vibrate, ringtone, message tone and alarm.

Other alert rings – Set the keytone, battery low alert, power on/off tone, flip tones, and dial tone setting.

Example, to stop the keytones in Normal profile:

Menu > Profiles > Normal profile > Options > Settings > Other alert rings > Keytone > Set to Silent.

Choose the Silent Profile to quickly silence all notifications.

Choose the Outdoor Profile to enable maximum ring and vibrate settings.

Shortcut

Long press on the # key to toggle between Normal, Silent, and Meeting modes.

Make and answer calls

Make a call

You can make calls from the keypad, call log, or Contacts app.

Directly make a call

From the home screen enter numbers using the key pad then press the **Green Call Key** to make the call.

Make a call from the Call History list

Press the **Green Call Key** to open the call log screen. Select a recent caller from the list using the navigation keys then press **Call** or the **Green Call Key** to make the call.

Make a call from Contacts

On the home screen select the **Right Soft Key** for **Contacts**. Select the required Contact from the list using the navigation keys. Press **Call** or the **Green Call Key** to make the call.

Make an international call

On the home screen, press the "*" key until "+" appears on the screen, then dial the country code or region code, city code and phone number.

Dial from Messaging

1. On the home screen, press the **Left arrow key** for **Messaging**
2. Select a message or conversation using the navigation keys
3. Press the **Green Call Key** to dial

Answer a call

Your phone will ring or vibrate (depends on the current profile and settings) for an incoming call. Open the phone and press the **Green Call Key** or the **OK key** to answer the call.

If the earphone is inserted, press the button on the earphone to answer the call.

Press the Volume keys to mute the incoming ring, eg if you are in a meeting, then either answer or reject the call.

Reject a call

Press **Reject** (Right Soft Key) or the **Red End Key** to reject a call.

End a call

To hang up a call press the **Red End Key** or simply close the flip.

Speed Dial

Use Settings > Call settings > Speed dial to add Contacts to the speed dial keys. Key 1 is preset to your Voicemail provider. The other keys are available to the user.

Set the Contact to the desired key. Long press on the key to speed dial that Contact.

Adjust the volume

During a call, you can raise or lower the volume by using the volume keys on the side of the phone.

Turn the speaker on or off

During a call, press the **OK** button to turn the speaker On or Off.

Add a multi-party or Conference call

During a call press **Options** (Left Soft Key) then **Add call**. Dial a number and press the **Call Key** to add one call and put the current caller on hold. Press **Options** (Left Soft Key) then **Merge** to join the two (or more) parties together to create a conference call.

Quick Alert Key

This is a dedicated call key that will call one contact and send an SMS to up to 5 contacts.

Program the Contacts

Press OK for the Main Menu > Quick Alert Key > Contact numbers

Press OK > Manual to enter the contact manually

Press OK > Contacts to enter a Contact from your Contacts list

Program the SMS message, this will be sent to the 5 contacts

Press OK for the Main Menu > Quick Alert Key > Preload message. Set your required message using the letter keys on the keypad.

Once the Quick Alert key has been set up simply press and hold for 2 seconds to start the Quick Alert. The first number in the list is called

and the SMS is sent to all 5 numbers in the list. If the first number is not answered the second number is called, If the second number is not answered then it will call the third number and repeat this until one of the calls is answered.

To prevent false calls to the Emergency services it is not possible to set 000 or 112 in the number list. The feature is intended to alert friends and family.

TIP

In Text modes you can press the # key to change text modes, Abc, abc, ABC, 123.

Texting modes do not include predicitive text.

Contacts

You can go to **Contacts** by pressing the **Left Soft Key** or **Menu > Contacts**

Add new contact

1. Press **Contacts > Options > New Contact**.
 2. Use the **Right key** to highlight the circle with a down arrow and press **OK**. Enter the contact information for each field, Title, Firstname, Second name etc. Then **Down key** to enter the number field and type in the phone number.
 3. When finished press the **Back key** then **Save** to save your Contact
- Note: When entering the name you might want to take it off predictive text especially for unusual names. Hold the # key for a few seconds, scroll up to the top of the list, select 'Abc'.

Delete contacts

1. Press **Contacts > Options > Multi-Select**.
 2. Select the contacts you want to delete one by one.
 3. To select All contacts press **Options > Select All**.
 4. Press **Options > Delete** to delete the contacts.
- You can also use Multi-Select to share several contacts.

Edit contact details

1. In **Contacts**, select the Contact.
2. Press **Options > Edit**.
3. Edit the contact information, see **Add New Contact**.
4. Press **Back key > Save** to save your changes.

Search contacts

1. When you open **Contacts** the cursor is already in the Search field.
2. Press a letter key on the keypad. The phone will automatically list all matched contacts starting with that letter.
3. Scroll up or down the Contacts list to select the chosen Contact or press another letter to refine the search.

Import/Export contacts

1. In **Contacts**, press **Options > Import/Export**.
2. You can import or export to the SIM card and import or export to a microSD card if installed.

Share a contact

You can share a contact with someone.

1. In **Contacts**, select and open the contact you want to share.
2. Press **Options > Share > Message / Bluetooth**

Messaging

On the home screen press the **Right Soft Key** to open **Messages**

Send messages

1. Press **New to start a new message**
2. Input your desired name or phone number in the **To** field. Press and hold the # key to change text entry mode to letters or numbers.
You can also press **OK** to select a contact from your Contacts list.
3. Press the **Down arrow key** to Input text. The default text entry mode is **Multi-tap**. **Multi-tap** means that if you press a key quickly it will cycle through the letters as indicated on each key. Press and hold on the # key to select a predictive text mode indicated by T12 abc, T12 Abc or T12 ABC. To return to Multi-Tap select abc, Abc or ABC. Select 123 to input numbers.
4. Press **Options > Add attachments** to send a picture, video or audio file – the message will be sent as a multimedia message which requires carrier data access.
5. Press **Send** to send the message.

Receive messages

1. When you receive a message the handset will light up, vibrate and play a tone depending on your current settings. The message icon will show at the top of the screen.

2. Press the Messaging icon then open the message.
3. Enter text to reply to the message. Press **Back** then **Send**.

Forward messages

1. When you receive a message the handset will light up, vibrate and play a tone depending on your current settings. The message icon will show at the top of the screen.
2. Open Messages, scroll to the message you want to Forward
3. Press Select > Forward from the list of options.

Download Picture messages (MMS)

1. When you receive a message the handset will light up, vibrate and play a tone depending on your current settings. The message icon will show at the top of the screen.
2. Open Messages, scroll to the message you want to view , then press OK.
3. Use the Up or Down arrow to select the required message in the thread. Press the Up arrow to 'Read' messages.
4. Press Options > Save media files to save a local copy of the image or multimedia file.
Open Multimedia > Photos to view pictures that you have downloaded from the MMS.

Main Menu

Use the navigation keys to highlight the required item then press the **OK** button to select it.

- 1 - Call logs: review incoming and outgoing call records
- 2 - Contacts: view and add Contacts to the phone
- 3 - Multimedia: FM Radio, Video, Photos, Music player
- 4 - Camera: Use the main camera
- 5 - Messages: Send and Receive SMS, MMS messages
- 6 - Tools: Bluetooth, Calendar, Calculator, Notes, World Clock, Stopwatch, Timer, Torch.
- 7 - Profiles: Normal, Silent, Meeting, Outdoor.
- 8 - Settings: Call settings, Phone settings, Display, Security, Connections, SOS, About phone, System update
- 9 - Alarm: Alarm

Connectivity

Your phone can connect to the Internet via your mobile phone operator.

The icons on the Status bar indicate which kind of data network you're connected to.

Bluetooth®

Via the Bluetooth® function, you can exchange data with other Bluetooth devices that are within a short distance.

Turn on/off Bluetooth®

Go to **Menu > Settings > Wireless & networks > Bluetooth**. Press **OK** to switch Bluetooth On or Off. Available devices will be shown on the screen.

Pairing

1. Your phone will scan for and display all available Bluetooth® devices.
2. Select the desired device to start the pairing. Usually you will need to enter a PIN number which can be 0000, 1234 or generated by the other device.

Connect to a Computer to transfer files

Transfer audio, video and picture files between your handset and your computer.

PC

Connect your handset using the USB data lead supplied:

Select **Charging** for charging only with no connection.

Select **USB Storage** to transfer files from the PC to the handset.

Select **PC Connecting** to use the handset as a tethered modem.

MAC

Connect your handset using the USB data lead supplied:

Select **Charging** for charging only with no connection.

Select **USB Storage** to transfer files from the Mac to the handset.

Select **PC Connecting** to use the handset as a tethered modem.

About phone

You can check the phone's status, battery use, software version, etc.

Go to **Settings > About phone**

Camera

Your phone has a rear camera when the flip is opened. You can set a photo you've taken as the wallpaper, a contact photo or send it through MMS, Bluetooth or Gmail.

1. Press the Camera short cut key.
2. Press **Options > Settings** to review available modes
3. Press **OK** to take a photo.
4. Press **Gallery** to view your photos

Video recording

Your phone can record video clips.

1. Go to **Menu > Camera**
2. Use the left/right keys to select the  option to activate the video recorder
3. Press **Options** to change Storage location and Video quality
4. Press **OK** to start recording, press **OK** again to stop recording
5. Press **Gallery** to view your video clips

Multimedia, music and videos

Allows you to play music and videos, record sound, show your photos and listen to the radio.

Go to **Menu > Multimedia**

Music Player

Listen to music saved in the phone or on a memory card.

Go to **Menu > Multimedia > Music player**

A list of available songs will be displayed.

Press **OK** to play the highlighted song, press **OK** again to stop play.

Press **Options** to set a playlist, set a song as a ringtone, etc.

Sound Recorder

You can record audio files through sound recorder.

Go to **Menu > Multimedia > Recorder**

Press **Record** to start recording, Select **Done** to stop recording or **Pause** to pause the recording. When paused press **Resume** to continue the recording.

When you have finished recording you change the default filename and press **Save** to save it or press **Discard** to cancel it.

Press **List** to view saved recordings and play them or press **Options** to manage the recordings.

Gallery

Menu > Multimedia > Photos. View your pictures and videos.

More Applications

File manager

Go to **Menu > Multimedia > Files.** You can view all files saved in the phone or on the memory card.

Calendar

Go to **Menu > Tools > Calendar**

Creating a new Event

1. Press **Add a new schedule** to create a new calendar event.
2. Enter the event name and other details.
3. Select the Ringtone

4. Select the **Repeat mode**
5. Select **Save**.

Alarms

Go to **Menu > Alarm** to set an alarm. Alarms will switch the handset On even when it is switched off.

Calculator

Go to **Menu > Tools > Calculator**

On the **Calculator** screen, slide the screen to the right or left to switch between **Advanced panel** and **Basic panel**.

Stopwatch

Go to **Menu > Tools > Stopwatch**. Select Play to start the Stopwatch. You can Record the time, Pause the time or Share the results.

Timer

Go to **Menu > Tools > Timer**. Select Play to start the timer. Press Stop to stop the alert. Press +1 to add 1 minute, press + to add a new timer event.

World Clock

Go to **Menu > Tools > World clock** to add a new world time location (City)

Technical Specifications

Size and Weight	110 x 58.6 x 21.65 mm. 122g with battery
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Networks	4G LTE Band 1, 3, 5, 7, 8, 28, 40
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Display	2.8", 240 x 320 pixels
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Camera	0.3MP Main camera
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CPU & Memory	Single core 1GHz CPU with 48MB RAM 128MB ROM Expandable external storage microSD(HC) TM up to 32GB
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Operating system	Proprietary based on Android
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Capacity	1000mAh Li-ion user replaceable
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Charge Time	3-4 hrs with AC Charger
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Battery	Standby time	Up to 230 hours (subject to network)
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Voice talk time	Up to 5 hours (subject to network)
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Connectivity	Bluetooth, 3.5mm jack NAHJ, USB-C
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SIM Card	Nano SIM, 4FF format.
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Troubleshooting and FAQ's

Symptom	Solution
How do I check the software version?	Menu > Settings > About phone > About phone
How do I reset to factory defaults?	Menu > Settings > Phone settings > Restore Factory settings
How do I configure the MMS Settings?	Menu > Messages > Options > Settings
How do I copy Contacts to or from my SIM card?	Menu > Contacts > Options > Import/Export. Choose a method and follow the directions on screen
How do I select Network mode?	Menu > Settings > Connections > Network type
How do I manually select a carrier?	Menu > Settings > Connections > Network selection
How do I enable USB tethering?	Connect USB then select PC connecting
How do I check Call forwarding etc	Menu > Settings > Call settings > Call forwarding / Call barring / Call waiting / Caller Id
How do I check for Software Updates?	Menu > Settings > System update
How do I get more technical support?	Visit ztemobiles.com.au or call 1300 789 475 during office house AEST.
How do I change the Ringtone?	Menu > Profiles > Options > Settings > Ring settings
The handset turns on by itself.	An alarm or calendar event switches the handset on automatically.
How do I enable USB tethering?	Connect the phone to the PC. Select PC Connecting on the phone pop up menu.

Symptom	Solution
The battery discharges quickly	Possible network coverage issue. Check the signal level. With only 1 or 2 bars, the battery has to work harder to maintain network contact. Limit screen time to save power. The battery may be worn out.
No incoming ring or alarm tone	Hold the # key to change Ring / Silent / Meeting profile. Check the ringtone and ring volume settings.
The handset switches off after charging.	The handset is charging in the off state. Press and hold the Red key to switch the handset ON.
I cannot charge the phone	<p>Confirm the charger is properly inserted.</p> <p>Remove the battery, clean the contacts and check it is inserted correctly. The battery may be worn out.</p> <p>Tip: Charge the phone using the supplied USB cable, try an alternate cable or power source.</p>
I cannot connect to other Bluetooth devices	<p>Turn Bluetooth on. Make sure the pass-code is correct.</p> <p>Possible compatibility issues. Not all functionality is supported between different Bluetooth devices and standards.</p>

ERROR MESSAGES

Message	Solution
No SIM Card	Check a valid SIM card is inserted. See the <i>Getting Started</i> section
Enter PIN code	You have set a SIM PIN. Please enter your SIM PIN code.
Enter PUK code	Contact your Service Provider to get the PUK code
Enter Unlock Code	Contact your Service Provider to obtain the network unlocking code. This device is locked to Optus.

Disposal of your old phone



1. When the wheelee bin symbol is attached to a product, it means the product is covered by the European Directive 2002/96/CE.
2. All electrical and electronic products should be disposed of separately from normal household waste via designated collection points provided by government or local authorities.
3. The correct disposal of electrical and electronic products will help protect the environment and human health.

Australia

Please return your old device to any Mobile Muster collection point or use the Mobile Muster freepost provided with your new handset. Mobile Muster diverts all returned devices from landfill and recycles the component materials.

Product Safety Information

	Don't make or receive phone calls while driving. Never text while driving.
	Keep your phone at least 5 mm away from your body while making calls.
	Small parts may cause choking.
	Your phone can produce a loud sound.
	To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.
	Avoid contact with anything magnetic.
	Keep away from pacemakers and other electronic medical devices.
	Turn off when asked to in hospitals and medical facilities.
	Turn off when told to on aircraft and at airports.
	Turn off when near explosive materials or liquids.
	Don't use at gas stations.
	Your phone may produce a bright or flashing light.
	Don't dispose of your phone in fire.
	Avoid extreme temperatures.
	Avoid contact with liquids. Keep your phone dry.

	Do not attempt to disassemble your phone.
	Only use compatible accessories.
	For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
	Don't rely on your phone as a primary device for emergency communications.

Distractions

Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating Machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

Product Handling

General Statement on Handling and Use

You alone are responsible for how you use your phone and any consequences of its use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep them in a clean place.
- Clean your phone and its accessories with a soft material such as a dry cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
- Do not expose your phone or its accessories to open flames or lit tobacco products.

- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the phone or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories. Only authorized personnel can do so.
- Do not place your phone inside or near heating equipment or high-pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Battery Safety

- Using ZTE-unapproved or incompatible battery, charger or power adapter may damage your device, shorten its lifespan or cause a fire, explosion or other hazards.
- The recommended operating temperatures are 0 °C to 35 °C and the storage temperatures are -20 °C to +45 °C. Extreme temperatures can damage the device and reduce the charging capacity and lifespan of your device and battery.

WARNING!

- Do not place the device or the battery in or near heating equipment, such as microwave ovens, stoves or radiators. Keep the device and the battery away from excessive heat and direct sunlight. The device or the battery may overheat and cause explosion or fire.
- Do not leave the device charging on soft surfaces, carpets and furnishings. The device might overheat while on charge.
- Do not disassemble, squeeze or puncture the device, as this can cause explosion or fire.
- Do not throw the device into a fire to avoid explosion.
- Please disconnect the charger when the battery is fully charged. Overcharging may shorten the battery life.

- When not using the device for a long period, please charge the battery about half and then store the device in a cool dry place.
- If the battery damages or shows signs of swelling or leakage, please stop use immediately and contact ZTE or ZTE authorized service provider for replacement.

Small Children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

Demagnetization

The phone contains magnets. Do not place on top of computer equipment where the magnets could erase or damage a computer hard drive.

Electrostatic Discharge (ESD)

Do not touch the interior metallic contacts as you could induce electrostatic discharge which can damage the device.

Airbags

Do not place a phone in the area over an airbag or in the airbag deployment area, as an airbag inflates with great force and serious injury could result. Store the phone in a safe and secure area before driving your vehicle.

Seizures/Blackouts

Your phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching videos. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, use your phone in a well-lit room and take frequent breaks.

Repetitive Strain Injuries

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take frequent breaks to stretch and relax.

Emergency Calls

This phone, like any other wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Loud Noise

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth headsets or other audio devices.

Phone Heating

Your phone may become warm during charging and during normal use.

Electrical Safety

Accessories

Use only compatible accessories.

Do not connect with incompatible products or accessories.

Take care not to allow metal objects, such as coins or key rings, to contact or short-circuit the charging jack. Never puncture the surface of the phone with sharp objects.

Connection to Vehicles

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and Damaged Products

Do not attempt to disassemble the phone or its accessories. Only qualified personnel can service or repair the phone or its accessories. If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

Radio Frequency Interference

General Statement on Interference

Care must be taken when using your phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference depends on the type of the hearing device and the distance from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Equipment

Switch off your wireless device when you are requested to do so in hospitals, clinics or healthcare facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Interference in Vehicles

Please note that because of possible interference with electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

Explosive Environments

Gas Stations and Explosive Atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fueling areas, below decks on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas

Power off your mobile phone or wireless device when in a blasting area or in areas where signs are posted to power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.

Electronic Waste - Disposal of your old product

Please recycle your old device through Mobile Muster.

Mobile Muster have recycle bins in Optus and other telco providers as well as Office Works.

Do not dispose of any electronic waste through normal household waste. This will end up in landfill and could be dangerous for the environment or cause fires.