Optus P500
User Guide

ZTE Australia provides dedicated support with a local call centre and social media outreach. Search ‘ZTE Australia’ on Facebook, and Twitter to keep in touch.

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About This Manual

Thank you for choosing this ZTE mobile device. In order to keep your device in its best condition, please read this manual and keep it for future reference.

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![microSDXC Logo](image)

microSDXC Logo is a trademark of SD-3C, LLC.

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**IMPORTANT NOTE**

This phone is designed for exclusive use on the Optus network. If you unlock and use this phone on alternate networks it might not have network coverage.
# Contents

**Getting Started** .................................................................................................................. 8  
**Getting to Know Your Phone** ............................................................................................... 8  
**Installing the SIM Card and the microSDXC™ Card (Optional)** ............................................. 10  
**Charging the Phone** ............................................................................................................ 12  
**Waking Up Your Phone** ....................................................................................................... 13  
  * Powering On/Off ..................................................................................................................... 15  
  * Setting Up for the First Time ................................................................................................. 15  
  * Locking/Unlocking the Screen and Keys ............................................................................. 16  
  * Getting to Know the Home Screen ...................................................................................... 17  

**Personalising** ...................................................................................................................... 18  
  * Applying New Wallpapers ................................................................................................... 18  
  * Using Do Not Disturb Mode ............................................................................................... 18  
  *Protecting Your Phone With Screen Locks ......................................................................... 20  

**Knowing the Basics** ............................................................................................................. 21  
  * Status and Notification Icons ........................................................................................... 21  
  * Opening and Switching Apps ............................................................................................. 22  
  * Connecting to Mobile Networks ......................................................................................... 22  
  * Connecting to Wi-Fi ............................................................................................................ 23  
  * Connecting to Bluetooth Devices ....................................................................................... 24  
  * Sharing Your Mobile Data Connection .............................................................................. 25
Phone Calls
Answering or Rejecting Calls
Options During a Call
Adding a New Contact
Searching for a Contact

Messaging
Sending a Message
Changing Message Settings

Web Browser
Opening the Browser
Using Multiple Browser Windows
Changing Browser Settings

Camera
Capturing a Photo
Recording a Video
Camera Mode
Camera Settings
Gallery

Music

FM Radio
Scanning and Saving Channels
Listening to FM Radio

Recorder
Recording a Voice Memo
## Playing a Voice Memo

**Settings**

- Settings > Network & Internet
- Settings > Connected devices
- Bluetooth
- Settings > Apps & notifications
- Apps
- Default Apps
- Settings > Battery
- Settings > Display
- Settings > Scheduled Power On/Off
- Settings > Audio Profiles
- Settings > Storage
- Settings > Security & location
- Settings > Accounts
- Settings > Accessibility
- Settings > System
- Date and Time
- Backup and Reset

## For Your Safety

- General Safety
- Radio Frequency (RF) Energy
- Distraction
- Product Handling
- Electrical Safety
- Radio Frequency Interference
Getting Started
Getting to Know Your Phone

- Front camera
- Earpiece/Speaker
- Touch screen
- Indicator light
- Volume key
- Power key
- Microphone
Installing the SIM Card and the microSDXC™ Card (Optional)
The SIM card can be installed or removed while the phone is turned on. Power off your phone before removing or replacing the battery.

⚠️ WARNING!
To avoid damage to the phone, do not use any other kind of SIM cards, or any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

1. Place your finger into the slot at the bottom of the back cover, and gently lift and remove the cover.
2. Install the nano-SIM card and the microSDXC card as shown.

3. Insert the battery, making sure the connectors align. Gently push down on the battery until it clicks into place.
4. Replace the back cover.

**Charging the Phone**

Your phone’s battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

⚠️ **WARNING!**

Use only ZTE-approved chargers and USB cables. The use of unapproved accessories could damage your phone or cause the battery to explode.
NOTE:
If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.

Waking Up Your Phone
Your phone automatically goes into sleep mode when it is not in use for some time. The display is turned off to save power and the keys are locked to prevent accidental operations.
You can wake up your phone by turning on the display and unlocking the keys.
1. Press the Power key to turn the screen on.
2. Swipe up on the screen.

NOTE:
If you have set an unlock pattern, a PIN, or a password for your phone, you'll
need to draw the pattern, or enter the PIN/password to unlock the phone.

<table>
<thead>
<tr>
<th>Key</th>
<th>Function</th>
</tr>
</thead>
</table>
| Power key         | • Press and hold to turn Flight mode On or Off, Switch between vibration / silent / ring, Restart the phone or Power off.  
                   | • Press to turn the screen display On or Off.                             |
| Home key          | • Touch to return to the home screen from any application or screen.      
                   | • Touch and hold to open **Google Assistant.**                           |
| Back key          | Touch to go to the previous screen.                                       |
| Recent apps key   | Touch to see recently used apps.                                          |
| Volume key        | Press or hold either end of the key to turn the volume up or down.        |
Powering On/Off

- Press and hold the **Power** key to turn on your phone.
- To power off, press and hold the **Power** key to open the options menu and touch **Power off**.

**NOTE:**

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact Customer Service if you still cannot power on the phone after prolonged charging.

**NOTE:**

If the phone freezes or takes too long to respond, you can press and hold the **Power** key for about 10 seconds to restart the phone.

Setting Up for the First Time

When you first power on your phone after you purchase it or reset it to factory settings, you need to do some settings before using it.

Touch the language field to select the language. Then follow the prompts to set up Wi-Fi, name, protection, Google services, and other options.
Locking/Unlocking the Screen and Keys

Your phone allows you to quickly lock the screen and keys (put the phone to sleep mode) when not in use and to turn the screen back on and unlock it when you need it.

To lock the screen and keys:
To quickly turn the screen off and lock the keys, press the Power key.

NOTE:
To save battery power, the phone automatically turns off the screen after some time of inactivity. You will still be able to receive messages and calls while the phone screen is off.

To unlock the screen and keys:
1. Press the Power key to turn the screen on.
   Swipe up on the screen.
   or Swipe right from 📞 to open the Phone app, or swipe left from 📸 to open the camera.
   or Touch a notification twice consecutively to open the related app.

NOTE:
If you have set a screen lock Pattern, PIN or Password for your phone (see Protecting Your Phone With Screen Locks), you’ll need to draw the pattern or enter the PIN/Password to unlock your screen.
Getting to Know the Home Screen

The home screen is the starting point for your phone’s applications, functions, and menus. You can customise your home screen by adding folders, widgets, and more.

Extra Screens

Extra screens can be added providing more space for app icons, widgets, and more. Drag an app icon from the Apps list to the home screen, if you wish to create an alternate or extra home screen then drag the tile to the right to create a new page.
To add an application shortcut to a screen:
1. Slide up on any screen.
1. Touch and hold an application icon and drag it to the current screen, or drag it to the right edge of the screen to go to the next screen. If you go beyond the last existing screen a new screen will be created. Place the icon by releasing pressure.

Personalising

Applying New Wallpapers
You can set the wallpaper for the home screen and lock screen.
1. Touch and hold an empty area on the screen and then touch the WALLPAPERS icon.
2. Slide left or right to view available images. You can also touch My photos to choose a picture as the wallpaper.
3. Touch the HOME button to set the Home screen wallpaper or the LOCK button to set the Lock screen wallpaper.

Using Do Not Disturb Mode
You can limit interruptions with Do not disturb mode. This mode silences your phone so that it doesn’t make sounds or vibrate when you don’t want it to.
To turn on Do not disturb mode:
Swipe down from the top of the screen with two fingers to access the Quick Settings or swipe down twice with one finger. Then swipe left to show the second page of options. Find and touch the option Do not disturb. Touching once turns Do not disturb mode On or Off. Long press displays the settings or you can go to the settings by swiping up from the screen and touch Settings > Sound > Do not disturb.

Settings for Do not disturb mode:
1. Behaviour
   ▶ Sound & vibration
      Turn On or Off Alarms, Media and Touch sounds
   ▶ Notifications
      Set ‘No sound for notifications’
      Set ‘No sound for notifications and Visuals’
      Set specific rules with Custom

2. Exceptions
   ▶ Calls
      Allows or limits what calls are accepted
   ▶ Messages
      Allows or limits what messages are accepted

3. Schedule
   ▶ Duration
      Sets how long Do not disturb is active
Protecting Your Phone With Screen Locks

You can protect your phone by creating a screen lock. When it is enabled, you need to swipe up on the screen, draw a pattern or enter a numeric PIN or password to unlock the phone’s screen and keys.

1. Touch the **Home** key and slide up on the screen.
2. Touch **Settings > Security & location > Screen lock**.
3. Touch **Swipe, Pattern, PIN or Password**.
   - Touch **Swipe** to enable screen lock and allow unlocking with a ‘swipe' gesture. This disables a secure screen lock.
   - Touch **Pattern** to draw and redraw a pattern that you must draw to unlock the screen.
   - Touch **PIN** to set a numeric PIN that you must enter to unlock the screen.
   - Touch Password to set an alphanumeric password that you must enter to unlock the screen.
# Knowing the Basics

## Status and Notification Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="4G" /></td>
<td>4G connected</td>
<td><img src="image" alt="H+" /></td>
<td>HSPA+ connected</td>
</tr>
<tr>
<td><img src="image" alt="3G" /></td>
<td>3G connected</td>
<td><img src="image" alt="Do not disturb" /></td>
<td>Do not disturb mode (alarms only)</td>
</tr>
<tr>
<td><img src="image" alt="Do not disturb" /></td>
<td>Do not disturb mode (total silence)</td>
<td><img src="image" alt="No signal" /></td>
<td>No signal</td>
</tr>
<tr>
<td><img src="image" alt="Do not disturb" /></td>
<td>Do not disturb mode (priority only)</td>
<td><img src="image" alt="Signal strength" /></td>
<td>Signal strength</td>
</tr>
<tr>
<td><img src="image" alt="Vibration on" /></td>
<td>Vibration on</td>
<td><img src="image" alt="Flight mode" /></td>
<td>Flight mode</td>
</tr>
<tr>
<td><img src="image" alt="Battery low" /></td>
<td>Battery low</td>
<td><img src="image" alt="Bluetooth" /></td>
<td>Bluetooth® on</td>
</tr>
<tr>
<td><img src="image" alt="Battery full" /></td>
<td>Battery full</td>
<td><img src="image" alt="Connected to a Wi-Fi® network" /></td>
<td>Connected to a Wi-Fi® network</td>
</tr>
<tr>
<td><img src="image" alt="Battery charging" /></td>
<td>Battery charging</td>
<td><img src="image" alt="Speaker on" /></td>
<td>Speaker on</td>
</tr>
<tr>
<td><img src="image" alt="Alarm set" /></td>
<td>Alarm set</td>
<td><img src="image" alt="Phone microphone off" /></td>
<td>Phone microphone off</td>
</tr>
<tr>
<td><img src="image" alt="Call in progress" /></td>
<td>Call in progress</td>
<td><img src="image" alt="USB tethering on" /></td>
<td>USB tethering on</td>
</tr>
<tr>
<td><img src="image" alt="Missed call" /></td>
<td>Missed call</td>
<td><img src="image" alt="Portable Wi-Fi hotspot on" /></td>
<td>Portable Wi-Fi hotspot on</td>
</tr>
<tr>
<td><img src="image" alt="New SMS/MMS" /></td>
<td>New SMS/MMS</td>
<td><img src="image" alt="Wired headset connected" /></td>
<td>Wired headset connected</td>
</tr>
<tr>
<td><img src="image" alt="Song playing" /></td>
<td>Song playing</td>
<td><img src="image" alt="GPS on" /></td>
<td>GPS on</td>
</tr>
</tbody>
</table>
Opening and Switching Apps

Open an App

1. Slide up from the screen to access all Apps.
2. Touch an App to open it, or
3. Slide left or right to access other screens and touch an App to open it.

Switch Between Recently Opened Apps

1. Touch the Recent apps key. The apps you’ve used recently are displayed in a series of tabs. Slide up and down to see all the tabs.
2. Touch a tab to open that app.

⚠️ NOTE:
Double-tap the Recent apps key to quickly switch between two most recently opened apps.

Connecting to Mobile Networks

Control Mobile Data Use

2. Touch the Mobile Data switch to enable or disable mobile data use.
Set Access Point Names
To connect to the Internet you can use the default Access Point Names (APN). If you want to add a new APN, please contact the service provider to get the necessary information.

1. Slide up on the screen. Touch **Settings > Network & internet > Mobile network > Advanced**.

2. Touch **Access point names** and then touch ‍+. Touch each item to enter the information you got from your service provider.

Touch ‍> **Save** to complete or **Discard** to cancel.

**NOTE:**
To set the APN to default settings, touch ‍> **Reset to default**.

Connecting to Wi-Fi
Wi-Fi is a wireless networking technology that can provide Internet access at distances of up to 100 meters, depending on the Wi-Fi router and your surroundings.

1. Slide up on the screen. Touch **Settings > Network & internet**.

Switch on **Wi-Fi** and touch **Wi-Fi** to scan for available networks. Touch a network name to connect to it.
If the network is secured, enter the password and touch **Connect**.

![NOTE:]
Your phone automatically connects to previously used Wi-Fi networks when they are in range.

### Connecting to Bluetooth Devices

Bluetooth is a short-range wireless communication technology. Phones or other devices with Bluetooth capabilities can exchange information wirelessly within a distance of about 10 meters (about 33 feet). The Bluetooth devices must be paired before the communication is performed.

1. Slide up on the screen. Touch **Settings > Connected devices**.

2. Touch **Pair new device** to scan for and display the IDs of all available Bluetooth devices in range.

3. Touch the device you want to pair with.

4. Confirm that the Bluetooth passkeys are the same between the two devices and touch **Pair**. Alternatively, enter a Bluetooth passkey and touch **Pair**.

Pairing is successfully completed when the other device accepts the connection or the same passkey is entered.
The Bluetooth passkey may be fixed for certain devices, such as headsets and hands-free car kits. You can try entering 0000 or 1234 (the most common passkeys), or refer to the documents for that device.

Sharing Your Mobile Data Connection

You can share your phone’s data capabilities through tethering or by activating the Wi-Fi hotspot feature to create a mobile hotspot.

Share Your Mobile Data Connection via USB

You can access the Internet on your computer via the USB tethering feature of your phone. The feature needs data connection on a mobile network and may result in data charges.

NOTE:
You cannot transfer files between your phone and your computer when the phone is USB tethered.

1. Connect your phone to your computer with a USB cable. If a Use USB to options panel pops up select cancel. These options are for transferring files to/from the computer.
3. Switch on **USB tethering**. A new network connection will be created on your computer.

![NOTE:]

To stop sharing your data connection, switch off **USB tethering** or disconnect the USB cable.

**Share Your Mobile Data Connection via Bluetooth**

If your computer can obtain an Internet connection via Bluetooth, you can configure your phone to share its mobile data connection with your computer.

1. Pair your phone with your computer via Bluetooth.
2. Configure your computer to obtain its network connection via Bluetooth. For more information, please see your computer's documentation.
3. Slide up on the screen. Touch **Settings > Network & internet > Hotspot & tethering**.
4. Switch on **Bluetooth tethering**. Your computer is now sharing your phone's data connection.

![NOTE:]

To stop sharing your data connection, switch off **Bluetooth tethering**.

**Share Your Mobile Data Connection as a Wi-Fi Hotspot**

You can share your phone’s data connection with other
devices by turning your phone into a portable Wi-Fi hotspot. The feature needs data connection on a mobile network and may result in data charges.

⚠️ NOTE:
When the portable Wi-Fi hotspot feature is enabled, you cannot use your phone’s Wi-Fi capability to access the Internet. You still remain connected to the Internet via your mobile data network.

1. Slide up on the screen. Touch **Settings > Network & internet > Wi-Fi Hotspot**.

2. Switch on **Wi-Fi Hotspot**.
   After a moment, the phone starts broadcasting its Wi-Fi network name (SSID). Touch **Security** to check or change your hotspot password. Touch **Advanced** to check other Wi-Fi settings.

3. On another device, locate your phone via Wi-Fi and connect with it to start using the phone’s mobile data.

⚠️ NOTE:
To stop sharing your data connection, switch off **Wi-Fi hotspot**.
Phone Calls

Touch the phone icon 📞 to launch the Phone application. This will open in the same state it was last used, this can be the *Dial Pad* view or the *Favorites / Recents / Contacts* view.

1. Touch 📞 to open the dialer and enter the phone number or the contact name with the dial pad. Touch ✖️ to delete incorrect digits.

.green NOTE:

As you enter the phone number your phone searches for matching information in your contacts. If you see the number and contact you want to call, touch it to place the call immediately.

2. Touch ✆️ below the keypad to dial.

.green NOTE:

To make an international call, touch and hold the 0 key to enter the plus (+) symbol. Next, enter the country code, followed by the city/area code and then the phone number.
Place a Call from your Contacts

From Contacts
1. From a screen touch 🔄 to open the Contacts list.
2. Touch 📞 at the right of contact name to place the call.

From the Dialler
3. From a screen touch 📞 to open the dialler.
   If in Dial pad view touch the Back button.
4. Touch the Contacts icon at the bottom right of the screen to view your contacts
5. Touch 📞 at the right of contact name to place the call.

Place a Call from the Call History
The call history is a list of all calls you have placed, received or missed. It provides a convenient way to redial a number, return a call or add a number to your contacts.
1. From a screen touch 📞 to open the dialler.
   If in Dial pad view touch the Back button.
2. Touch 🕒 at the bottom of the screen to view your call history.
3. Touch 📞 at the right of call item to place the call.
**Place a Call from a Text Message**

While viewing a text message, you can call the sender or phone numbers contained in the message.

1. From a screen touch 📮 to open the Text messages.
2. Touch a conversation
3. To call the message sender, touch 📞 at the top.
   To call a number in the message text, touch the number.

**Answering or Rejecting Calls**

**Answer a Call**

When you receive a phone call

If the screen is locked, slide 📞 up to answer the call.

If the screen is unlocked, touch 📞 to answer the call.

⚠️ **NOTE:**

To silence the ringer before answering the call, press either end of the **Volume** key. You will still be able to answer the call.

**Reject a Call**

When you receive a phone call:
If the screen is locked, slide ☑️ down to reject the call.

If the screen is unlocked, touch ☺️ to reject the call.

You can touch ☐️ to reject the call and select a preset text message or touch Write your own... to edit one and send to the caller.

Options During a Call

During a call, you will see a number of onscreen options. Touch an option to select it.

Touch ☏️ to put the current call on hold and call a third party.

Touch ☑️ to put the call on hold.

Touch ☐️ to make a call from the Contacts list.

Touch ☐️ to mute or enable your microphone.

Touch ☑️ to switch to the keypad when you need to enter a code (for example, the PIN for your voicemail or bank account) during the call.
Touch ✖️ to turn the speaker ON or Off.

Touch 🔴 to end the current call.

⚠️ WARNING!

Because of higher volume levels, do not place the phone near your ear during speakerphone use.

Contacts

You can add contacts on your phone and synchronise them with the contacts in your Google account or other accounts that support contact syncing.

To see your contacts, touch the Home key > Contacts icon.

**Adding a New Contact**

1. Touch the Home key ➤

2. Touch ✉️ to add a new contact.

3. Touch **Saving to** to choose where to save the contact. If a sync account is selected, the contacts will be synced automatically with your account online.

4. Enter the contact name, phone numbers, email addresses, and other information.
5. Touch **Save**.

**Searching for a Contact**

1. Touch the **Home** key > 📀
2. Touch 🕵️‍♂️ at the top of the contact list.
3. Input the contact name or any information the contact has to search for it. The contacts matched will be listed.
Messaging

You can use **Messaging** to exchange text messages (SMS) and multimedia messages (MMS).

**Sending a Message**

1. Touch the **Home** key >

2. Touch at the bottom right corner.

3. Add recipients by one of the following ways.
   - Touch the **To** field and manually enter the recipient’s number or the contact name. If the phone presents a few suggestions, touch the one you want to add.
   - Slide up and down to select recipients from your contacts.

4. Touch the **Type message** field and enter the message text.

5. If you want to send a multimedia message, touch to add pictures, audios, videos or other files to the message.

6. Touch .

**NOTE:**
You can also include email addresses as recipients for a multimedia message.

**NOTE:**
Do not add any attachment if you want to send a text message. Otherwise you may be charged for a multimedia message.

**Changing Message Settings**

Touch :: > **Settings** in the **Messaging** screen to change the message settings.
Web Browser

Opening the Browser

1. Touch 🌐 or the Google Search bar
2. Touch the address box at the top of the web page.
3. Enter the address (URL) of a web page or enter terms you want to search for.
   
   Touch 🎤 to use speech recognition. Speak your request clearly into the handset microphone.
4. Touch a URL or search suggestion or touch the arrow to open the web page or search results.

Using Multiple Browser Windows

You can open several web pages at the same time (one page in each window) and switch between them freely.

To open a new browser window:

Touch ⚙ at the top of the screen and then touch New tab. A new browser window opens and the homepage is loaded.

To switch between browser windows:

1. Touch the icon 🖇 at the top of the screen. The number in the icon indicates the number of currently active browser
windows.

2. Swipe vertically to scroll through the list of opened web pages.

3. Touch the one you want to open.

**NOTE:**

Swipe a web page horizontally or touch its ✗ to close the browser window. Touch ✧ at the top of the screen and then touch Close all tabs to close all windows.

**Changing Browser Settings**

You can configure a number of settings to customise the way you browse the web, including several that you can use to control your privacy.

To open the Browser settings screen, touch ✧ > **Settings** in the browser screen.
Camera

Capturing a Photo

1. Touch the **Home** key and slide up on the screen. Touch the **Camera** App.

2. Aim the camera at the subject and make any necessary adjustment.

⚠️ **WARNING!**
Keep a safe distance when using the flash. Do not point the flash towards the eyes of people or animals.

3. Touch the area where you want the camera to focus, or leave the camera to autofocus on the centre of the image.

4. Touch the Camera icon to take a shot.

Recording a Video

1. Touch the **Home** key and slide up on the screen. Touch the **Camera** App, then touch **VIDEO**.

2. Aim the camera at the subject. You can touch any area on the screen that you want the camcorder to focus on before and during recording.

3. Touch the video camera icon to start recording a video clip.
Camera Mode
Slide Left on the camera screen to change Camera Mode:
Auto – normal mode
Manual – Allows some manual control of ISO, Contrast and White Balance
Panorama – take a continuous panorama shot
Filters: Choose preset colour balance filters

Camera Settings
Change the storage location
Configure the volume key to be the Shutter, Volume or Zoom
Switch the shutter sound on or off
Enable Location saving (Geo-tagging)
Change the picture size (resolution)
Countdown timer
Composition line
Anti-bandung
Gallery

Touch the **Home** key and slide up on the screen. Touch the **Gallery** to view albums of your pictures and videos.

Open the Gallery app all pictures and videos on your phone are displayed.
Touch Folders to view different folders on your handset or memory card.

**To share albums, pictures, or videos:**
Touch the picture to open it, touch 🔄 and select how you want to share the items.

**To delete albums, pictures, or videos:**
Touch the picture to open it, touch 🗑 > OK to delete the image.
Music

You can use You Tube music which is a built in app or you can download alternate music players from Play Store.

FM Radio

Scanning and Saving Channels

1. Plug in a wired headset.
2. Touch the Home key and slide up on the screen. Touch FM Radio icon.
3. Your phone automatically scans for all available channels and saves them to the All channels list for the first time you use it. Or you can touch ✪ > Scan in the FM Radio screen to scan for the channels again.

Listening to FM Radio

1. Open FM Radio while the headset is connected.
2. Skip channels using the tune up or down buttons.
3. Touch 🎧 to listen to the radio through the phone speaker.
Recorder

Recording a Voice Memo

1. Touch the **Home** key and slide up on the screen. Touch **Voice recorder**.

2. Touch ⏰ to start recording. During recording, you can do the following:
   - Touch ⏯/▷ to pause or continue the recording.
   - Touch 🕒 to add time tags to the recording.

3. Touch **Done** to stop recording.

4. Edit the file name and touch **Save** to save the recording.
   If you don’t want to save the memo after recording it, touch **Delete > Delete** to delete it.

Playing a Voice Memo

1. Touch 🎧 at the top right of the screen to see all recordings.
2. Touch the title of a memo to play it.
Settings

Touch the Home key and slide up on the screen. Touch Settings. The Settings app contains most of the tools for customising and configuring your phone.

Settings > Network & Internet

Wi-Fi
Open Settings > Network & internet and touch Wi-Fi. You can turn Wi-Fi on or off and configure your Wi-Fi connections.

Mobile Network
Open Settings > Network & internet and touch Mobile network to control mobile data use, set access point names, or select mobile network or network types.

Data usage
Open Settings > Network & internet and touch Data usage to check and manage mobile data use. You can view and restrict Wi-Fi data usage as well.

NOTE:
The data usage is measured by your phone, and your carrier’s data usage accounting may differ.
Hotspot & tethering
Open Settings > Network & internet and touch Hotspot & tethering to share your phone’s mobile data connection with PCs or other devices via Wi-Fi.

Flight Mode
Open Settings > Network & internet and touch the switch beside Flight mode to turn it on or off. All the phone’s radios that transmit voice or data are turned off when flight mode is on.

Advanced
Call Settings – Control call forwarding (voicemail) and hide my number settings under Additional settings

USB tethering
While the phone is connected to a computer via the USB cable, you can open Settings > Network & internet > Hotspot & tethering and touch USB tethering to share your phone’s mobile data with the computer.

Bluetooth Tethering
Open Settings > Network & internet > Hotspot & tethering and touch Bluetooth tethering to share your phone’s mobile data with the connected Bluetooth device.
Settings > Connected devices

Bluetooth
Open Settings > Connected devices and touch Bluetooth. You can turn Bluetooth on or off and configure your Bluetooth connections.

Settings > Apps & notifications
Open Settings and touch Apps & Notifications. You can set the common notification options and different options for individual apps. Touch an app to block or mute its notifications, select its notification content to display on the lock screen, or let its notifications override your Do not disturb settings.

Apps
Open Settings and touch Apps & notifications to see apps installed on your phone and manage them. Touch an app to see its information and options.

Default Apps
Open Settings-> Apps & notifications and touch Default apps to set the default application for certain operation. For example, you can set Email or Gmail as the default email app.
**Settings > Battery**

Open **Settings** and touch **Battery** to view the battery level and enable **Power-saver** mode. Touch **App Power-saver manager** to configure power management for apps, check the battery usage and the apps that consume battery power improperly, and cool down the battery by disabling running apps.

**Settings > Display**

Open **Settings** and touch **Display** to configure the display options, including font size, screen sleep time, brightness level, auto-rotate screen and more.

**Settings > Scheduled Power On/Off**

Open **Setting > Features** and touch **Scheduled power on/off** to set the day and time when the phone automatically powers on or off. You can also touch the switches on the right to turn the features on or off.

**Settings > Audio Profiles**

Open **Settings** and touch **Audio profiles**. You can adjust different types of volume, set sound mode options, set up ringtone and notification sound and select system sounds.
Settings > Storage

Open Settings > Storage to view the memory information of the internal phone storage and the microSDXC card. You can also check which apps use the most memory.

You can choose the default location for new data, such as photos captured and voice recorded. Touch Saving location setting and select to store items in the phone storage or the installed microSDXC card.

Settings > Security & location

Open Settings and touch Security & location to configure options that help keep your phone and data safe. You can lock the screen with a Pattern, PIN or Password, activate the PIN lock for the nano-SIM card, or set the device administration, credential storage, and other advanced options.

Open Setting > Security & location to manage location mode and services, which help your phone and apps determine your location. To use location-related applications, such as finding your location on Google Maps, you must have location services enabled on your phone.

Settings > Accounts

Open Settings and touch Accounts to manage your web accounts and synchronisation. Touch Add account to sign in to
or create accounts on your phone.

**Settings > Accessibility**

Open **Settings** and touch **Accessibility** to configure the system accessibility options and accessibility plug-ins on your phone.

**Settings > System**

Open **Settings > System** and touch **Languages & input** to configure options related to system language, keyboard and input methods, speech input and output as well as mouse/trackpad input.

**Date and Time**

Open **Settings > System** and touch **Date & time** to set date, time, time zone, and the time format, or display dual clocks on the lock screen.

**Backup and Reset**

Open **Settings > System** and touch **Backup** to manage data backup and restoration options. Touch **Reset options** to reset the phone to factory status.
## For Your Safety

### General Safety

<table>
<thead>
<tr>
<th>Icon</th>
<th>Safety Rule</th>
<th>Icon</th>
<th>Safety Rule</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Car]</td>
<td>Don’t make or receive handheld calls while driving. Never text while driving.</td>
<td>![Gas Station]</td>
<td>Don’t use at gas stations.</td>
</tr>
<tr>
<td>![Person] ![Glass]</td>
<td>Keep your phone at least 5 mm away from your body while making calls.</td>
<td>![Sun]</td>
<td>Your phone may produce a bright or flashing light.</td>
</tr>
<tr>
<td>![Lip Balm]</td>
<td>Small parts may cause choking.</td>
<td>![Fire]</td>
<td>Don’t dispose of your phone in fire.</td>
</tr>
<tr>
<td>![Speaker]</td>
<td>Your phone can produce a loud sound.</td>
<td>![Ear]</td>
<td>To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the speaker is in use.</td>
</tr>
</tbody>
</table>
Avoid contact with anything magnetic.

Avoid extreme temperatures.

Keep away from pacemakers and other electronic medical devices.

Avoid contact with liquids. Keep your phone dry.

Turn off when asked to in hospitals and medical facilities.

Do not attempt to disassemble your phone.

Turn off when told to in aircrafts and airports.

Only use approved accessories.

Turn off when near explosive materials or liquids.

Don’t rely on your phone as a primary device for emergency communications.

Radio Frequency (RF) Energy

General Statement on RF Energy

Your phone contains a transmitter and a receiver. When it is ON, it receives and transmits RF energy. When you
communicate with your phone, the system handling your call controls the power level at which your phone transmits.

**Specific Absorption Rate (SAR)**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg and the highest SAR value for this device when tested at the head was 0.742 W/kg*, and when tested at the body was 1.768 W/kg* with 5 mm distance. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in the user manual**.

As SAR is measured utilising the device’s highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

* The tests are carried out in accordance with EN 50360, EN 50566, EN 62479, EN 62209-1 and EN 62209-2.

** Please see body worn operation in the user manual.
Body Worn Operation

Important safety information regarding radio frequency radiation (RF) exposure:

To ensure compliance with RF exposure guidelines the phone must be used with a minimum of 5 mm separation from the body.

Failure to observe these instructions could result in your RF exposure exceeding the relevant guideline limits.

Limiting Exposure to Radio Frequency (RF) Fields

For individuals concerned about limiting their exposure to RF fields, the World Health Organisation (WHO) provides the following advice:

Precautionary measures: Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children’s RF exposure by limiting the length of calls, or using ‘hands-free’ devices to keep mobile phones away from the head and body.

Further information on this subject can be obtained from the WHO home page http://www.who.int/peh-emf (WHO Fact sheet 193: June 2000).
Distraction

Driving
Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating Machinery
Full attention must be given to operating the machinery in order to reduce the risk of an accident.

Product Handling

General Statement on Handling and Use
You alone are responsible for how you use your phone and any consequences of the use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep them in a clean place.
- Keep the screen and camera lens clean. Unclean screen or camera lens may slow down the phone's reaction to your
operations or lower image quality.

- Clean your phone and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.

- Do not expose your phone or its accessories to open flames or lit tobacco products.

- Do not expose your phone or its accessories to liquid, moisture or high humidity.

- Do not drop, throw or try to bend your phone or its accessories.

- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.

- Do not paint your phone or its accessories.

- Do not attempt to disassemble your phone or its accessories, only authorised personnel can do so.

- Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures, minimum 23°F (-5°C) and maximum 122°F (+50°C).

- Do not place your phone inside or near heating equipment or high pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.

- Please check local regulations for disposal of electronic
products.

- Do not carry your phone in your back pocket as it could break when you sit down.

**Small Children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

**Demagnetisation**

To avoid the risk of demagnetisation, do not allow electronic devices or magnetic media close to your phone for a long time.

**Electrostatic Discharge (ESD)**

Do not touch the metallic connectors of the nano-SIM card.

**Antenna**

Do not touch the antenna unnecessarily.
Normal Use Position

When placing or receiving a phone call, hold your phone to your ear, with the bottom toward your mouth.

Air Bags

Do not place your phone in the area over an air bag or in the air bag deployment area as an airbag inflates with great force and serious injury could occur.

Place your phone safely before driving your vehicle.

Seizures/Blackouts

Your phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching videos. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, you can use your phone in a well-lit room and take frequent breaks.

Repetitive Strain Injuries

To minimise the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
• Use the special features which are designed to minimise the times of pressing buttons, such as Message Templates and Predictive Text.

Take frequent breaks to stretch and relax.

**Emergency Calls**
This phone, like any other wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you should not rely solely on any wireless phone for emergency communications.

**Loud Noise**
This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth headsets or other audio devices.

**Phone Heating**
Your phone may become warm during charging and normal use.

**Electrical Safety**

**Accessories**
Use only approved accessories.
Do not connect with incompatible products or accessories.
Take care not to touch metallic objects, such as coins or key rings, or allow them to contact or short-circuit the charging jack.

Never puncture the surface of the phone with sharp objects.

**Connection to a Car**

Seek professional advice when connecting a phone interface to the vehicle electrical system.

**Faulty and Damaged Products**

Do not attempt to disassemble the phone or its accessories.

Only qualified personnel can service or repair the phone or its accessories.

If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorised service centre.

**Radio Frequency Interference**

**General Statement on Interference**

Care must be taken when using your phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Please consult your doctor and the device manufacturers to
determine if the operation of your phone may interfere with
the operation of your medical devices.

**Pacemakers**

Pacemaker manufacturers recommend that a minimum
separation of 15 cm be maintained between a mobile phone
and a pacemaker to avoid potential interference with the
pacemaker. To achieve this, use the phone on the opposite
ear to your pacemaker and do not carry it in a breast pocket.

**Hearing Aids**

People with hearing aids or other cochlear implants may
experience interfering noises when using wireless devices or
when one is nearby.

The level of interference depends on the type of the hearing
device and the distance from the interference source.
Increasing the separation between them may reduce the
interference. You may also consult your hearing aid
manufacturer to discuss alternatives.

**Medical Equipment**

Switch off your wireless device when you are requested to
do so in hospitals, clinics or health care facilities. These
requests are designed to prevent possible interference with
sensitive medical equipment.
**Aircraft**

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft and enable flight mode of your phone when boarding an aircraft.

**Interference in Vehicles**

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

**Explosive Environments**

**Gas Stations and Explosive Atmospheres**

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.
## Technical Specifications

<table>
<thead>
<tr>
<th>Category</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Size and Weight</strong></td>
<td>137.35 x 67.5 x 10.55 mm. 144g with battery</td>
</tr>
</tbody>
</table>
| **Networks**        | 4G LTE Bands 1, 3, 7, 8, 28, 40  
          LTE Data Rates: 150M Downlink  
          3G UMTS 900, 2100 MHz. HSPA+  
          42Mbps data |
| **Display**         | 5.0” FWVGA, 960 x 480 capacitive touch. |
| **Camera**          | 5 MP Rear, 2 MP Front autofocus |
| **CPU & Memory**    | 1.4GHz quad core CPU with 1GB RAM  
          16GB ROM with approx 9.5GB user space.  
          Expandable external storage microSD(HC)™ up to 256GB |
<p>| <strong>Operating system</strong>| Android Pie (Go Edition) |
| <strong>Battery Capacity</strong>| 2000mAh Li-Ion, user replaceable |
| <strong>Connectivity</strong>    | Bluetooth 4.1, Wi-Fi 802.11b/g/n, |
| SIM Card | NANO SIM, 4FF format. This handset is locked to the Optus network and is only suitable for use on that network. | 3.5mm jack NAHJ, micro USB |</p>
<table>
<thead>
<tr>
<th><strong>FAQs</strong></th>
<th><strong>Solution</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>How do I check the software version?</td>
<td>Settings &gt; System &gt; About phone &gt; Build number</td>
</tr>
<tr>
<td>How do I reset to factory defaults?</td>
<td>Settings &gt; System &gt; Advanced &gt; Reset options &gt; Erase all data (factory reset)</td>
</tr>
<tr>
<td>How do I configure the MMS Settings?</td>
<td>Messages &gt; three dots for Options &gt; Settings</td>
</tr>
<tr>
<td>How do I configure Email settings?</td>
<td>Settings &gt; Accounts &gt; Add account</td>
</tr>
<tr>
<td>How do I copy Contacts to or from my SIM card?</td>
<td>Contacts &gt; Options &gt; Settings &gt; Import. Follow the directions on screen</td>
</tr>
<tr>
<td>How do I select a Network mode?</td>
<td>Settings &gt; Network &amp; internet &gt; Mobile Network &gt; Advanced &gt; Preferred network type</td>
</tr>
<tr>
<td>How do I manually select a carrier?</td>
<td>Settings &gt; Network &amp; internet &gt; Mobile Network – Turn off “Automatically select network” to search for available networks</td>
</tr>
<tr>
<td>How do I enable USB tethering?</td>
<td>Settings &gt; Network &amp; internet &gt; Hotspot &amp; tethering &gt; USB tethering (Needs to be connected)</td>
</tr>
<tr>
<td>How do I configure APN's</td>
<td>Settings &gt; Mobile network &gt; Advanced &gt; Access point names - Touch + to add a new APN</td>
</tr>
<tr>
<td>-------------------------</td>
<td>--------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>How do I enable Flight Mode?</td>
<td>Long press on the power key &gt; Flight Mode</td>
</tr>
<tr>
<td>How do I clear my Browser?</td>
<td>Chrome &gt; Options &gt; History &gt; Clear Browsing Data</td>
</tr>
<tr>
<td>How do I check Call forwarding etc</td>
<td>Calls &gt; Options &gt; Settings &gt; Call Settings &gt; Call forwarding. Also, Settings &gt; Network &amp; internet &gt; Advanced &gt; Call Settings</td>
</tr>
<tr>
<td>How do I check for Software Updates?</td>
<td>Settings &gt; System &gt; Advanced &gt; System Updates</td>
</tr>
<tr>
<td>How do I get more technical support?</td>
<td>Call 1300 789 475 during office hours AEST, search for ZTE Australia on Facebook</td>
</tr>
<tr>
<td>How do I change the Ringtone?</td>
<td>Settings &gt; Audio profiles &gt; (General, Edit) &gt; Phone ringtone</td>
</tr>
</tbody>
</table>
## Troubleshooting

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The battery discharges quickly</td>
<td>Possible network coverage issue. Check the signal level. With only 1 or 2 bars, the battery has to work harder to maintain network contact. Limit multi-media to save power. The battery may be worn out.</td>
</tr>
<tr>
<td>The handset turns on by itself.</td>
<td>An alarm or calendar event switches the handset on automatically.</td>
</tr>
<tr>
<td>No incoming ring or alarm tone</td>
<td>Hold the power key to check the phone is not in silent mode. Check the ringtone and ring volume settings.</td>
</tr>
<tr>
<td>The handset switches off after charging.</td>
<td>The handset is charging in the off state. Press and hold the power key to switch the handset ON.</td>
</tr>
<tr>
<td>Error Messages</td>
<td>Solution</td>
</tr>
<tr>
<td>------------------------</td>
<td>--------------------------------------------------------------------------</td>
</tr>
<tr>
<td>No SIM Card</td>
<td>Check a valid SIM card is inserted. See the <em>Getting Started</em> section</td>
</tr>
<tr>
<td>Enter PIN code</td>
<td>You have set a SIM PIN. Please enter your SIM PIN code.</td>
</tr>
<tr>
<td>Enter PUK code</td>
<td>Contact your Service Provider to get the PUK code</td>
</tr>
<tr>
<td>Enter Unlock Code</td>
<td>Contact your Service Provider to obtain the network unlocking code (fees may apply to unlock your device)</td>
</tr>
</tbody>
</table>

**Disposal of your old phone - Australia**

Please return your old device to any Mobile Muster collection point or use the Mobile Muster freepost bag provided with your new handset. Mobile Muster diverts all returned devices from landfill and recycles the component materials.