Getting started

The Optus X Vista is specially designed for the Optus network to give you the best experience possible. It's easy to set up and use, but if you need extra help, this guide will take you through the process. Plus it’s packed with tips to help you get the most out of your new phone.

SIM information

Activate your SIM

To activate your SIM, head to optus.com.au/activate and follow the prompts. You can do this using a computer, tablet or another smartphone. Or put your SIM in your phone and call 555.

You'll need current and valid ID details (such as your driver’s license, credit card or passport) to activate.

Choose your Prepaid plan

While you’re activating your SIM, we’ll ask you to pick your Prepaid plan. We have plans to suit different types of usage and if the one you choose doesn’t work for you, you can change it. See the full range at optus.com.au/prepaidplans

Recharge

You can recharge using your debit/credit card to pay in the following ways:

- **Use our free My Optus app.** Find it at the App Store or Google Play.
- **Go online to optus.com.au/recharge** You can also use PayPal or set up AutoRecharge.
- **Call 555** from your mobile.
- **Grab a voucher.** Pick one up at any Optus store or at outlets nationwide.

All information contained in this booklet is correct as at 25 October 2018. For the most up-to-date information visit optus.com.au/prepaidplans
**Tip**
Need to check something? Use these shortcuts:

**CHECK MY BALANCE**
Use the My Optus app, text **BAL** to **9999** or call **555**

**CHANGE MY PLAN, SWAP MY SIM or ACCESS OTHER SERVICES**
Text **MENU** to **9999**

**CHECK VOICEMAIL**
To set up and access, call **321**

**GET HELP or SET UP INTERNET/MMS**
Head to [optus.com.au/support](http://optus.com.au/support) or call **1300 555 002**

**I NEED A TRANSLATOR**
Call **131 450** to speak to Optus via a translator

**The details**
To request the barring of all premium SMS and MMS services go to [optus.com.au/premiumsms](http://optus.com.au/premiumsms)

Emergency calls to **000** are free; you don’t need credit.

Your ID may need to be verified by the government DVS (Document Verification Service) so it will need to be current and valid.

To learn more about your privacy at Optus, visit [optus.com.au/privacypolicy](http://optus.com.au/privacypolicy)

Installing the nano-SIM Card and the microSDXC™ Card (Optional)

The nano-SIM card can be installed or removed while the phone is turned on.

**Warning!**

To avoid damage to the phone, do not use any other kind of SIM cards, or any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

1. Insert the tip of the tray eject tool into the hole next to the card tray.

2. Pull out the card tray and place the nano-SIM card and the microSDXC card on the tray, as shown. Carefully slide the tray back into place.

**Note:** microSDXC™ not included and must be purchased separately
Charging the Phone

Your phone’s battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

Warning!

Use only ZTE-approved chargers and USB cables. The use of unapproved accessories could damage your phone or invalidate your warranty.

Do not remove the back cover. The battery is not removable. Removal may cause fire or explosion.

Note: If the battery charge is low you may be unable to power on the phone. Leave on charge for at least 20 minutes and try again. Contact the customer service if you still cannot power on the phone after prolonged charging.

Note: If the screen freezes or takes too long to respond, press and hold the Power key for 10 seconds to restart the phone.
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Don’t make or receive phone calls while driving. Never text while driving.

Keep your phone at least 5 mm away from your body while making calls.

Small parts may cause choking.

Your phone can produce a loud sound.

Do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.

Avoid contact with anything magnetic.

Keep away from pacemakers and other electronic medical devices.

Turn off when asked to in hospitals and medical facilities.

Turn off when told to on aircraft and at airport.

Turn off when near explosive materials or liquids.

Don’t use at gas stations.

Your phone may produce a bright or flashing light.

Don’t dispose of your phone in fire.

Avoid extreme temperatures.
Avoid contact with liquids. Keep your phone dry.

Do not attempt to disassemble your phone.

Only use approved accessories.

For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.

Don’t rely on your phone as a primary device for emergency communications.